

**Maintenance Accountability Process**  
**Activity Service Level Targets and Service Levels Delivered**  
**North Central Region - CY 2004**

Activity	1.0 +	1.9 A	2.0 -	2.9 B	3.0 +	3.9 C	4.0 -	4.9 D	5.0 +	5.9 F
<b>Group - 1 Roadway Maintenance and Operations</b>										
1A1 Pavement Patching and Repair			✓	⊙						
1A2 Crack Sealing						⊙	✓			
1A3 Shoulder Maintenance				✓	⊙					
1A4 Sweeping and Cleaning	✓			⊙						
1B1 Safety Patrol						⊙	✓			
<b>Group - 2 Drainage Maintenance and Slope Repair</b>										
2A1 Maintain Ditches		✓				⊙				
2A2 Maintain Culverts					✓		⊙			
2A3 Maintain Catch Basins and Inlets			✓		⊙					
2A4 Maintain Detention/Retention Basins					✓	⊙				
2A5 Slope Repair				✓	⊙					
<b>Group - 3 Roadside and Vegetation Management</b>										
3A1 Litter Pickup						✓		⊙		
3A2 Noxious Weed Control		✓		⊙						
3A3 Nuisance Vegetation Control		✓		⊙						
3A4 Control of Vegetation Obstructions				✓		⊙				
3A5 Landscape Maintenance						⊙				
<b>Group - 4 Bridge and Urban Tunnel Maintenance and Operations</b>										
4A1 Bridge Deck Repair		✓					⊙			
4A2 Structural Bridge Repair			✓			⊙				
4A3 Bridge Cleaning			✓			⊙				
4B1 Movable and Floating Bridge Operations				⊙						
4B2 Keller Ferry Operations				⊙						
4B3 Urban Tunnel Systems				⊙						
<b>Group - 5 Snow and Ice Control Operations</b>										
5B1 Snow and Ice Control Operations			✓			⊙				
<b>Group - 6 Traffic Control Maintenance and Operations</b>										
6A1 Pavement Striping Maintenance				✓	⊙					
6A2 Raised/Depressed Pavement Marker Maintenance		✓				⊙				
6A3 Pavement Marking Maintenance				✓			⊙			
6A4 Regulatory Sign Maintenance						✓	⊙			
6A5 Guide Sign Maintenance				✓	⊙					
6A6 Guidepost Maintenance						✓	⊙			
6A7 Guardrail Maintenance		✓		⊙						
6B1 Traffic Signal Systems				✓		⊙				
6B2 Highway Lighting Systems			✓	⊙						
6B3 Intelligent Traffic Systems				✓		⊙				
6B4 Permits				✓	⊙					
<b>Group - 7 Rest Area Operations</b>										
7B1 Rest Area Operations				✓	⊙					

**Key**

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**Maintenance Accountability Process**  
**Activity Service Level Targets and Service Levels Delivered**  
**North Central Region Area 1 - CY 2004**

Activity	1.0 +	1.9 A	2.0 -	2.9 B	3.0 +	3.9 C	4.0 -	4.9 D	5.0 +	5.9 F
<b>Group - 1 Roadway Maintenance and Operations</b>										
1A1 Pavement Patching and Repair			✓	⊙						
1A2 Crack Sealing				✓		⊙				
1A3 Shoulder Maintenance		✓			⊙					
1A4 Sweeping and Cleaning	✓			⊙						
<b>Group - 2 Drainage Maintenance and Slope Repair</b>										
2A1 Maintain Ditches		✓				⊙				
2A2 Maintain Culverts						✓	⊙			
2A3 Maintain Catch Basins and Inlets			✓		⊙					
2A5 Slope Repair			✓		⊙					
<b>Group - 3 Roadside and Vegetation Management</b>										
3A1 Litter Pickup						✓		⊙		
3A2 Noxious Weed Control	✓			⊙						
3A3 Nuisance Vegetation Control	✓			⊙						
3A4 Control of Vegetation Obstructions					✓	⊙				
<b>Group - 4 Bridge and Urban Tunnel Maintenance and Operations</b>										
4A1 Bridge Deck Repair				✓		⊙				
4A3 Bridge Cleaning			✓			⊙				
<b>Group - 5 Snow and Ice Control Operations</b>										
5B1 Snow and Ice Control Operations		✓			⊙					
<b>Group - 6 Traffic Control Maintenance and Operations</b>										
6A2 Raised/Depressed Pavement Marker Maintenance		✓				⊙				
6A3 Pavement Marking Maintenance				✓			⊙			
6A6 Guidepost Maintenance				✓			⊙			
6A7 Guardrail Maintenance		✓	⊙							

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**Maintenance Accountability Process**  
**Activity Service Level Targets and Service Levels Delivered**  
**North Central Region Area 2 - CY 2004**

Activity	1.0 +	1.9 A	2.0 -	2.9 B	3.0 +	3.9 C	4.0 -	4.9 D	5.0 +	5.9 F
<b>Group - 1 Roadway Maintenance and Operations</b>										
1A1 Pavement Patching and Repair		✓			⊙					
1A2 Crack Sealing						⊙		✓		
1A3 Shoulder Maintenance				✓	⊙					
1A4 Sweeping and Cleaning	✓			⊙						
<b>Group - 2 Drainage Maintenance and Slope Repair</b>										
2A1 Maintain Ditches	✓					⊙				
2A2 Maintain Culverts			✓				⊙			
2A3 Maintain Catch Basins and Inlets			✓		⊙					
2A5 Slope Repair			✓		⊙					
<b>Group - 3 Roadside and Vegetation Management</b>										
3A1 Litter Pickup					✓			⊙		
3A2 Noxious Weed Control			✓	⊙						
3A3 Nuisance Vegetation Control		✓			⊙					
3A4 Control of Vegetation Obstructions	✓					⊙				
<b>Group - 4 Bridge and Urban Tunnel Maintenance and Operations</b>										
4A1 Bridge Deck Repair				✓		⊙				
4A3 Bridge Cleaning			✓			⊙				
<b>Group - 5 Snow and Ice Control Operations</b>										
5B1 Snow and Ice Control Operations			✓		⊙					
<b>Group - 6 Traffic Control Maintenance and Operations</b>										
6A2 Raised/Depressed Pavement Marker Maintenance		✓				⊙				
6A3 Pavement Marking Maintenance			✓				⊙			
6A6 Guidepost Maintenance							✓ ⊙			
6A7 Guardrail Maintenance		✓	⊙							

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**Maintenance Accountability Process**  
**Activity Service Level Targets and Service Levels Delivered**  
**North Central Region Area 3 - CY 2004**

Activity	1.0 +	1.9 A	2.0 -	2.9 B	3.0 +	3.9 C	4.0 -	4.9 D	5.0 +	5.9 F
<b>Group - 1 Roadway Maintenance and Operations</b>										
1A1 Pavement Patching and Repair				✓	⊙					
1A2 Crack Sealing						⊙		✓		
1A3 Shoulder Maintenance					⊙	✓				
1A4 Sweeping and Cleaning	✓			⊙						
<b>Group - 2 Drainage Maintenance and Slope Repair</b>										
2A1 Maintain Ditches		✓				⊙				
2A2 Maintain Culverts						✓		⊙		
2A3 Maintain Catch Basins and Inlets			✓			⊙				
2A5 Slope Repair					✓	⊙				
<b>Group - 3 Roadside and Vegetation Management</b>										
3A1 Litter Pickup						✓		⊙		
3A2 Noxious Weed Control		✓		⊙						
3A3 Nuisance Vegetation Control		✓		⊙						
3A4 Control of Vegetation Obstructions						✓	⊙			
<b>Group - 4 Bridge and Urban Tunnel Maintenance and Operations</b>										
4A1 Bridge Deck Repair		✓					⊙			
4A3 Bridge Cleaning			✓			⊙				
<b>Group - 5 Snow and Ice Control Operations</b>										
5B1 Snow and Ice Control Operations				✓		⊙				
<b>Group - 6 Traffic Control Maintenance and Operations</b>										
6A2 Raised/Depressed Pavement Marker Maintenance	✓					⊙				
6A3 Pavement Marking Maintenance						✓		⊙		
6A6 Guidepost Maintenance					✓			⊙		
6A7 Guardrail Maintenance		✓	⊙							

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Maintenance Accountability Process  
**\*\*\* Service Level Report By Region \*\*\***

Region: **North Central**

Activity	Area	Sect	Spring 2004		Fall 2004		CY Avg. Service Level
			SF/LM	SL	SF/LM	SL	
1A1 - Pavement Patching and Repair							SL Target: 2.99
	1	1	3485	3.5	1563	2.6	3.0
		2	594	1.6	6	1.0	1.3
	Area 1 average:			2.5		1.8	2.2
	2	1	1857	2.9	170	1.2	2.0
		2	174	1.2	17	1.0	1.1
	Area 2 average:			2.0		1.1	1.6
	3	1	3061	3.4	2586	3.2	3.3
		2	2117	3.0	577	1.6	2.3
		3	206	1.2	2273	3.1	2.1
	Area 3 average:			2.5		2.6	2.6
North Central Region average:				2.4		1.8	2.1

Activity	Area	Sect	Spring 2004		Fall 2004		CY Avg. Service Level
			LF/LM	SL	LF/LM	SL	
1A2 - Crack Sealing							SL Target: 3.99
	1	1	1313	4.2	1136	4.1	4.1
		2	372	2.5	39	1.2	1.8
	Area 1 average:			3.3		2.6	3.0
	2	1	3381	5.6	2304	4.9	5.2
		2	1408	4.3	778	3.6	3.9
	Area 2 average:			4.9		4.2	4.6
	3	1	897	3.8	893	3.8	3.8
		2	2805	5.2	1798	4.5	4.9
		3	2395	4.9	3391	5.9	5.4
	Area 3 average:			4.6		4.7	4.7
North Central Region average:				4.3		3.9	4.1

Activity	Area	Sect	Spring 2004		Fall 2004		CY Avg. Service Level
			% SF	SL	% SF	SL	
1A3 - Shoulder Maintenance			SL Target: 3.25				
	1	1	2.49%	2.2	4.36%	3.1	2.7
		2	0.74%	1.4	0.49%	1.2	1.3
	Area 1 average:			1.8		2.2	2.0
	2	1	6.68%	3.7	5.58%	3.4	3.5
		2	0.51%	1.3	0.37%	1.2	1.2
	Area 2 average:			2.5		2.3	2.4
	3	1	2.78%	2.4	6.43%	3.6	3.0
		2	3.69%	2.8	2.93%	2.5	2.7
		3	17.02%	5.3	15.38%	5.9	5.6
	Area 3 average:			3.5		4.0	3.7
North Central Region average:				2.6		2.8	2.7

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**\*\*\* Service Level Report By Region \*\*\***

Region: **North Central**

Activity	Area	Sect	Spring 2004		Fall 2004		CY Avg. Service Level
			% SF	SL	% SF	SL	
1A4 - Sweeping and Cleaning							
							SL Target: 2.75
	1	1	1.19%	1.2	0.3%	1.1	1.1
		2	0.59%	1.1	0%	1.0	1.1
Area 1 average:				1.2		1.0	1.1
	2	1	0.02%	1.0	2.13%	1.4	1.2
		2	0%	1.0	0%	1.0	1.0
Area 2 average:				1.0		1.2	1.1
	3	1	0.13%	1.0	0%	1.0	1.0
		2	2.53%	1.5	2.97%	1.6	1.5
		3	0.59%	1.1	0.27%	1.1	1.1
Area 3 average:				1.2		1.2	1.2
North Central Region average:				1.1		1.2	1.1

Activity	Area	Sect	Spring 2004		Fall 2004		CY Avg. Service Level
			Hrs/CLM	SL	Hrs/CLM	SL	
1B1 - Safety Patrol							SL Target: 3.75
Area average:							
North Central Region average:					6	3.8	3.8

Activity	Area	Sect	Spring 2004		Fall 2004		CY Avg. Service Level
			% Full	SL	% Full	SL	
2A1 - Maintain Ditches							SL Target: 3.75
	1	1	0.04%	1.0	1.85%	2.2	1.6
		2	0%	1.0	0%	1.0	1.0
Area 1 average:				1.0		1.6	1.3
	2	1	0.45%	1.4	0%	1.0	1.2
		2	0%	1.0	0%	1.0	1.0
Area 2 average:				1.2		1.0	1.1
	3	1	2.59%	2.4	3.15%	2.5	2.5
		2	0.19%	1.2	0.72%	1.7	1.5
		3	0.29%	1.3	0%	1.0	1.1
Area 3 average:				1.6		1.8	1.7
North Central Region average:				1.3		1.5	1.4

## \*\*\* Service Level Report By Region \*\*\*

Region: **North Central**

Activity	Area	Sect	Spring 2004		Fall 2004		CY Avg. Service Level
			% Full	SL	% Full	SL	
2A2 - Maintain Culverts							SL Target: 4.25
	1	1	8.33%	3.7	8.33%	3.7	3.7
		2	11.76%	4.2	6.06%	3.2	3.7
Area 1 average:				3.9		3.4	3.7
	2	1	0%	1.0	0%	1.0	1.0
		2	25%	5.5	0%	1.0	3.3
Area 2 average:				3.3		1.0	2.1
	3	1	0%	1.0	9.09%	3.8	2.4
		2	9.38%	3.9	26.09%	5.6	4.7
		3	4%	2.7	15.79%	4.6	3.6
Area 3 average:				2.5		4.7	3.6
North Central Region average:				3.2		3.0	3.1

Activity	Area	Sect	Spring 2004		Fall 2004		CY Avg. Service Level
			% Full	SL	% Full	SL	
2A3 - Maintain Catch Basins and Inlets							SL Target: 3.25
	1	1	0%	1.0	10.71%	3.5	2.2
		2	5%	2.5	0%	1.0	1.8
Area 1 average:				1.8		2.2	2.0
	2	1	0%	1.0	16.67%	4.1	2.6
		2	0%	1.0	0%	1.0	1.0
Area 2 average:				1.0		2.6	1.8
	3	1	42.86%	5.9	0%	1.0	3.4
		2	0%	1.0	0%	1.0	1.0
		3	0%	1.0	0%	1.0	1.0
Area 3 average:				2.6		1.0	1.8
North Central Region average:				1.8		1.9	1.9

Activity	Area	Sect	Spring 2004		Fall 2004		CY Avg. Service Level
			% Def.	SL	% Def.	SL	
2A4 - Maintain Detention/Retention Basins							SL Target:
Area average:							
North Central Region average:			8.5%	3.7			3.7

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Region: **North Central**

Activity	Area	Sect	Spring 2004		Fall 2004		CY Avg. Service Level
			% CLM	SL	% CLM	SL	
2A5 - Slope Repair							
							SL Target: 3.25
	1	1	2.13%	2.1	4.26%	3.1	2.6
		2	0%	1.0	0%	1.0	1.0
Area 1 average:				1.5		2.0	1.8
	2	1	0%	1.0	8.51%	4.5	2.8
		2	0%	1.0	0%	1.0	1.0
Area 2 average:				1.0		2.8	1.9
	3	1	6.38%	3.8	2.13%	2.1	2.9
		2	14.58%	5.9	6.25%	3.8	4.8
		3	2.17%	2.1	0%	1.0	1.5
Area 3 average:				3.9		2.3	3.1
North Central Region average:				2.2		2.4	2.3

Activity	Area	Sect	Spring 2004		Fall 2004		CY Avg. Service Level
			EA/CLM	SL	EA/CLM	SL	
3A1 - Litter Pickup							SL Target: 4.75
	1	1	352	3.4	611	4.2	3.8
		2	237	2.9	342	3.4	3.1
Area 1 average:				3.2		3.8	3.5
	2	1	259	3.0	271	3.1	3.1
		2	280	3.1	244	2.9	3.0
Area 2 average:				3.1		3.0	3.0
	3	1	600	4.2	380	3.5	3.9
		2	325	3.3	345	3.4	3.3
		3	428	3.7	292	3.2	3.4
Area 3 average:				3.7		3.4	3.5
North Central Region average:				3.3		3.4	3.4

Activity	Area	Sect	Spring 2004		Fall 2004		CY Avg. Service Level
			% Roadside	SL	% Roadside	SL	
3A2 - Noxious Weed Control							SL Target: 2.75
	1	1	0.25%	1.2	0.5%	1.5	1.4
		2	0%	1.0	0.02%	1.0	1.0
Area 1 average:				1.1		1.3	1.2
	2	1	0.34%	1.3	0.04%	1.0	1.2
		2	4.27%	3.7	1.06%	2.0	2.9
Area 2 average:				2.5		1.5	2.0
	3	1	0.12%	1.1	0.14%	1.1	1.1
		2	0.15%	1.2	0.43%	1.4	1.3
		3	1.59%	2.4	0.02%	1.0	1.7
Area 3 average:				1.6		1.2	1.4
North Central Region average:				1.7		1.3	1.5



Maintenance Accountability Process  
**\*\*\* Service Level Report By Region \*\*\***

Region: **North Central**

Activity	Area	Sect	Spring 2004		Fall 2004		CY Avg. Service Level
			% Roadside	SL	% Roadside	SL	
3A3 - Nuisance Vegetation Control							SL Target: 2.99
	1	1	0.29%	1.1	0.4%	1.2	1.1
		2	0.08%	1.0	0.11%	1.0	1.0
	Area 1 average:			1.1		1.1	1.1
	2	1	1.32%	1.5	1.64%	1.7	1.6
		2	0.01%	1.0	1.13%	1.5	1.2
	Area 2 average:			1.3		1.6	1.4
	3	1	0.13%	1.1	0.68%	1.3	1.2
		2	0.09%	1.0	0.91%	1.4	1.2
		3	1.86%	1.7	2.65%	2.1	1.9
	Area 3 average:			1.3		1.6	1.4
North Central Region average:				1.2		1.4	1.3

Activity	Area	Sect	Spring 2004		Fall 2004		CY Avg. Service Level
			% CLM	SL	% CLM	SL	
3A4 - Control of Vegetation Obstructions							SL Target: 3.75
	1	1	4.26%	4.3	2.13%	3.3	3.8
		2	0%	1.0	2.17%	3.3	2.2
	Area 1 average:			2.7		3.3	3.0
	2	1	0%	1.0	0%	1.0	1.0
		2	0%	1.0	0%	1.0	1.0
	Area 2 average:			1.0		1.0	1.0
	3	1	6.38%	5.1	0%	1.0	3.0
		2	4.17%	4.3	4.17%	4.3	4.3
		3	0%	1.0	6.52%	5.1	3.1
	Area 3 average:			3.5		3.5	3.5
North Central Region average:				2.4		2.6	2.5

Activity	Area	Sect	Spring 2004		Fall 2004		CY Avg. Service Level
			Score	SL	Score	SL	
3A5 - Landscape Maintenance							SL Target: 3.99
Area average:							
North Central Region average:							

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Region: **North Central**

Activity	Area	Sect	Spring 2004		Fall 2004		CY Avg. Service Level
			% Def.	SL	% Def.	SL	
4A1 - Bridge Deck Repair							SL Target: 3.99
	1						
Area 1 average:					0.0097%	2.6	2.6
	2						
Area 2 average:					0.0101%	2.6	2.6
	3						
Area 3 average:					0.0015%	1.6	1.6
North Central Region average:					0%	1.6	1.6
Activity	Area	Sect	Spring 2004		Fall 2004		CY Avg. Service Level
			% Completed	SL	% Completed	SL	
4A2 - Structural Bridge Repair							SL Target: 3.75
Area average:							
North Central Region average:					92.86%	2.0	2.0
Activity	Area	Sect	Spring 2004		Fall 2004		CY Avg. Service Level
			Score	SL	Score	SL	
4A3 - Bridge Cleaning							SL Target: 3.75
	1						
Area 1 average:					3.48	2.2	2.2
	2						
Area 2 average:					2.95	2.0	2.0
	3						
Area 3 average:					3	2.0	2.0
North Central Region average:					2	1.9	1.9
Activity	Area	Sect	Spring 2004		Fall 2004		CY Avg. Service Level
			% Delayed	SL	% Delayed	SL	
4B1 - Movable and Floating Bridge Operations							SL Target: 2.75
Area average:							
North Central Region average:							
Activity	Area	Sect	Spring 2004		Fall 2004		CY Avg. Service Level
			Score	SL	Score	SL	
4B2 - Keller Ferry Operations							SL Target: 2.75
Area average:							
North Central Region average:							

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Region: **North Central**

Activity	Area	Sect	Spring 2004		Fall 2004		CY Avg. Service Level
			Closure/Year	SL	Closure/Year	SL	
4B3 - Urban Tunnel Systems							SL Target: 2.99
Area average:							

North Central Region average:

Activity	Area	Sect	Spring 2004		Fall 2004		CY Avg. Service Level
			Score	SL	Score	SL	
5B1 - Snow and Ice Control Operations							SL Target:
	1	1	1.2	1.2			1.2
		2	1.9	1.9			1.9
Area 1 average:				1.6			1.6
	2	1	1.8	1.8			1.8
Area 2 average:				1.8			1.8
	3	1	2	2.0			2.0
		2	2.3	2.3			2.3
		3	2.7	2.7			2.7
Area 3 average:				2.3			2.3
North Central Region average:				1.9			1.9

Activity	Area	Sect	Spring 2004		Fall 2004		CY Avg. Service Level
			% Def.	SL	% Def.	SL	
6A1 - Pavement Striping Maintenance							SL Target: 2.99
Area average:							

North Central Region average:

Activity	Area	Sect	Spring 2004		Fall 2004		CY Avg. Service Level
			% Def.	SL	% Def.	SL	
6A2 - Raised/Depressed Pavement Marker Maintenance							SL Target: 3.75
	1	1	0.44%	1.1	0.26%	1.1	1.1
		2	6.83%	2.4	5.01%	2.0	2.2
Area 1 average:				1.7		1.5	1.6
	2	1	0.81%	1.2	3.26%	1.7	1.4
		2	0%	1.0	1.3%	1.3	1.1
Area 2 average:				1.1		1.5	1.3
	3	1	0%	1.0	0%	1.0	1.0
		2	0%	1.0	0%	1.0	1.0
		3					
Area 3 average:				1.0		1.0	1.0
North Central Region average:				1.3		1.3	1.3

Maintenance Accountability Process  
**\*\*\* Service Level Report By Region \*\*\***

Region: **North Central**

Activity	Area	Sect	Spring 2004		Fall 2004		CY Avg. Service Level
			% Def.	SL	% Def.	SL	
6A3 - Pavement Marking Maintenance							SL Target: 4.25
	1	1	39.29%	5.9	3.7%	2.2	4.1
		2	0%	1.0	0%	1.0	1.0
Area 1 average:				3.5		1.6	2.5
	2	1	0%	1.0	7.14%	2.6	1.8
		2	0%	1.0			1.0
Area 2 average:				1.0		2.6	1.8
	3	1	37.04%	5.7	5.88%	2.5	4.1
		2	75%	5.9	0%	1.0	3.5
		3	0%	1.0	40%	5.9	3.5
Area 3 average:				4.2		3.1	3.7
North Central Region average:				2.9		2.5	2.7

Activity	Area	Sect	Spring 2004		Fall 2004		CY Avg. Service Level
			% Def.	SL	% Def.	SL	
6A4 - Regulatory Sign Maintenance							SL Target: 3.75
Area average:							
North Central Region average:			3.51%	3.5	3.39%	3.5	3.5

Activity	Area	Sect	Spring 2004		Fall 2004		CY Avg. Service Level
			% Def.	SL	% Def.	SL	
6A5 - Guide Sign Maintenance							SL Target: 2.99
Area average:							
North Central Region average:			3.53%	2.5	1.49%	1.7	2.1

Activity	Area	Sect	Spring 2004		Fall 2004		CY Avg. Service Level
			% Def.	SL	% Def.	SL	
6A6 - Guidepost Maintenance							SL Target: 4.25
	1	1	4.26%	2.8	2.96%	2.5	2.7
		2	1.92%	2.2	2.05%	2.3	2.2
Area 1 average:				2.5		2.4	2.4
	2	1	8.12%	3.6	3.26%	2.6	3.1
		2	16.34%	4.6	35.17%	5.9	5.3
Area 2 average:				4.1		4.2	4.2
	3	1	5.23%	3.0	5.03%	3.0	3.0
		2	11.76%	4.2	1.9%	2.2	3.2
		3	8.44%	3.7	6.08%	3.2	3.5
Area 3 average:				3.6		2.8	3.2
North Central Region average:				3.4		3.1	3.3

Maintenance Accountability Process  
**\*\*\* Service Level Report By Region \*\*\***

Region: **North Central**

Activity	Area	Sect	Spring 2004		Fall 2004		CY Avg. Service Level
			% Def.	SL	% Def.	SL	
6A7 - Guardrail Maintenance							
							SL Target: 2.25
	1	1	0.4%	1.4	0.11%	1.1	1.3
		2	0.6%	1.6	0.83%	1.8	1.7
Area 1 average:				1.5		1.5	1.5
	2	1	0.83%	1.8	1.11%	2.1	1.9
		2	0%	1.0	0%	1.0	1.0
Area 2 average:				1.4		1.5	1.5
	3	1	2.47%	2.7	1.08%	2.0	2.4
		2	0.63%	1.6	0.07%	1.1	1.4
		3	0%	1.0	0%	1.0	1.0
Area 3 average:				1.8		1.4	1.6
North Central Region average:				1.6		1.5	1.5

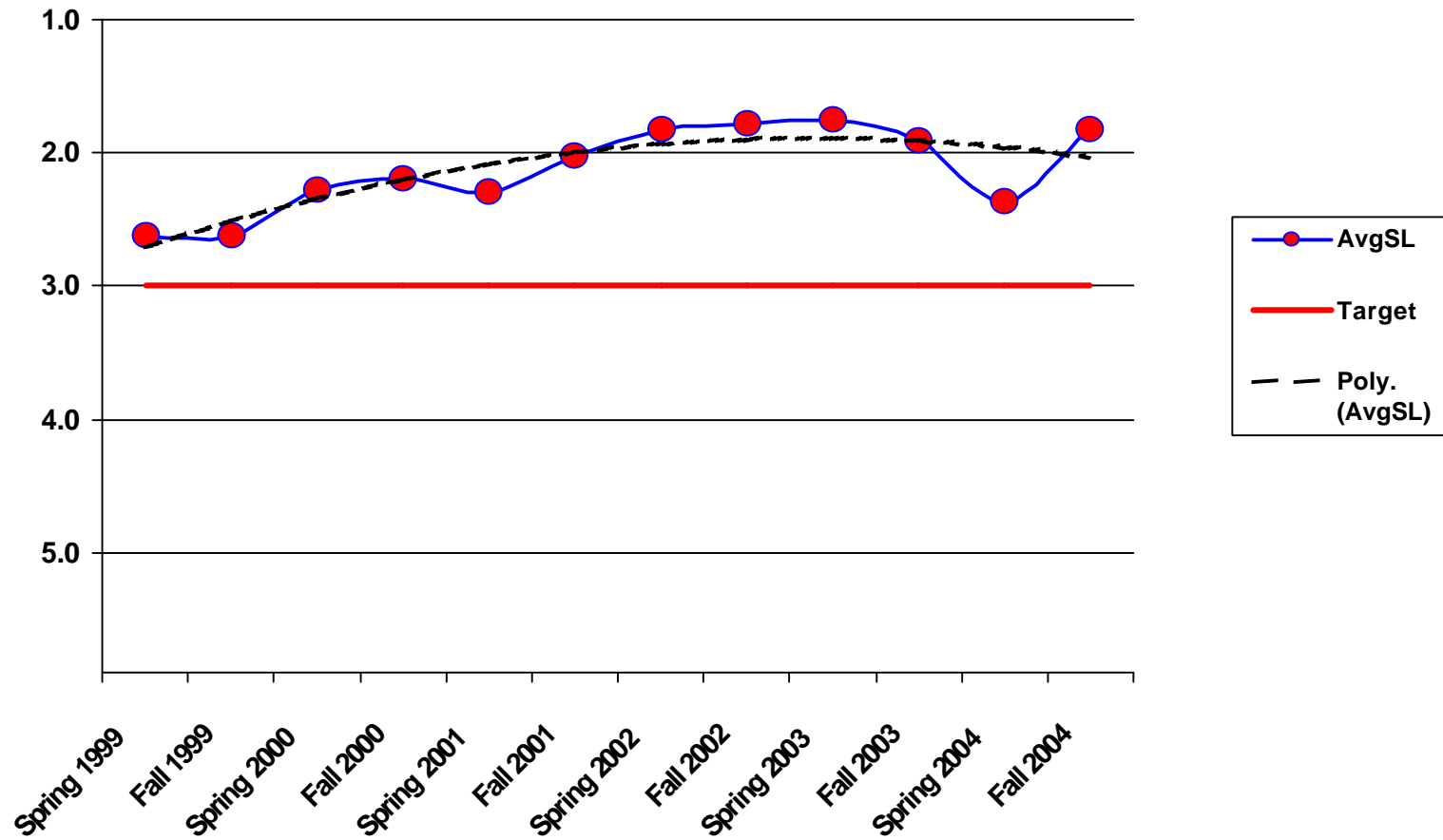
Activity	Area	Sect	Spring 2004		Fall 2004		CY Avg. Service Level
			Rep./Sig./Yr	SL	Rep./Sig./Yr	SL	
6B1 - Traffic Signal Systems							SL Target: 3.75
Area average:							
North Central Region average:					0.68	2.4	2.4

Activity	Area	Sect	Spring 2004		Fall 2004		CY Avg. Service Level
			% Mlfcnctn	SL	% Mlfcnctn	SL	
6B2 - Highway Lighting Systems							SL Target: 2.75
Area average:							
North Central Region average:			3.45%	1.7	5%	2.0	1.8

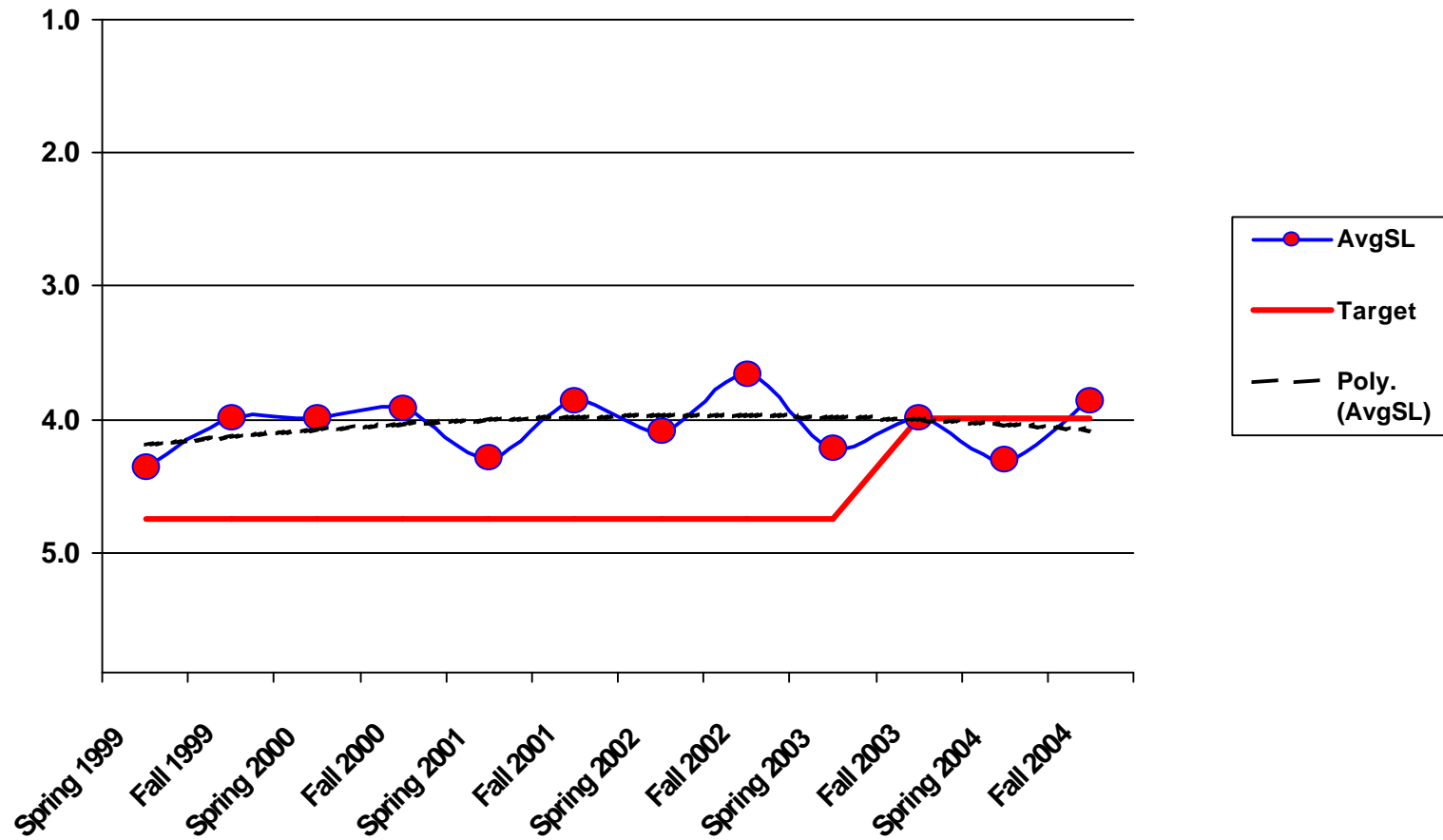
Activity	Area	Sect	Spring 2004		Fall 2004		CY Avg. Service Level
			Rep./ITS/Yr	SL	Rep./ITS/Yr	SL	
6B3 - Intelligent Traffic Systems							SL Target: 3.75
Area average:							
North Central Region average:					0.66	2.3	2.3

Activity	Area	Sect	Spring 2004		Fall 2004		CY Avg. Service Level
			Score	SL	Score	SL	
7B1 - Rest Area Operations							SL Target: 2.75
Area average:							
North Central Region average:					7	2.5	2.5

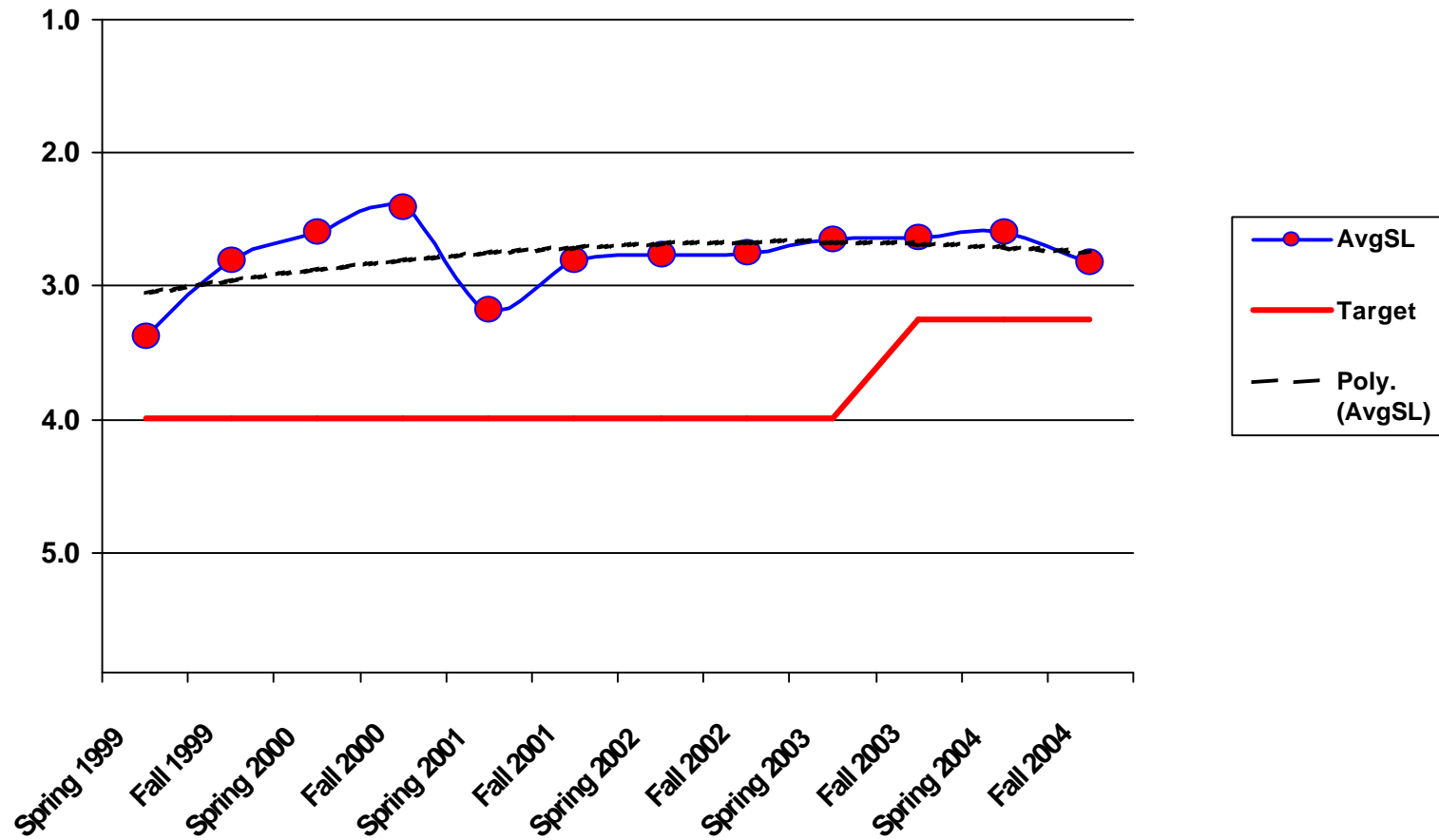
1A1 - Pavement Patching and Repair  
North Central Region



1A2 - Crack Sealing  
North Central Region

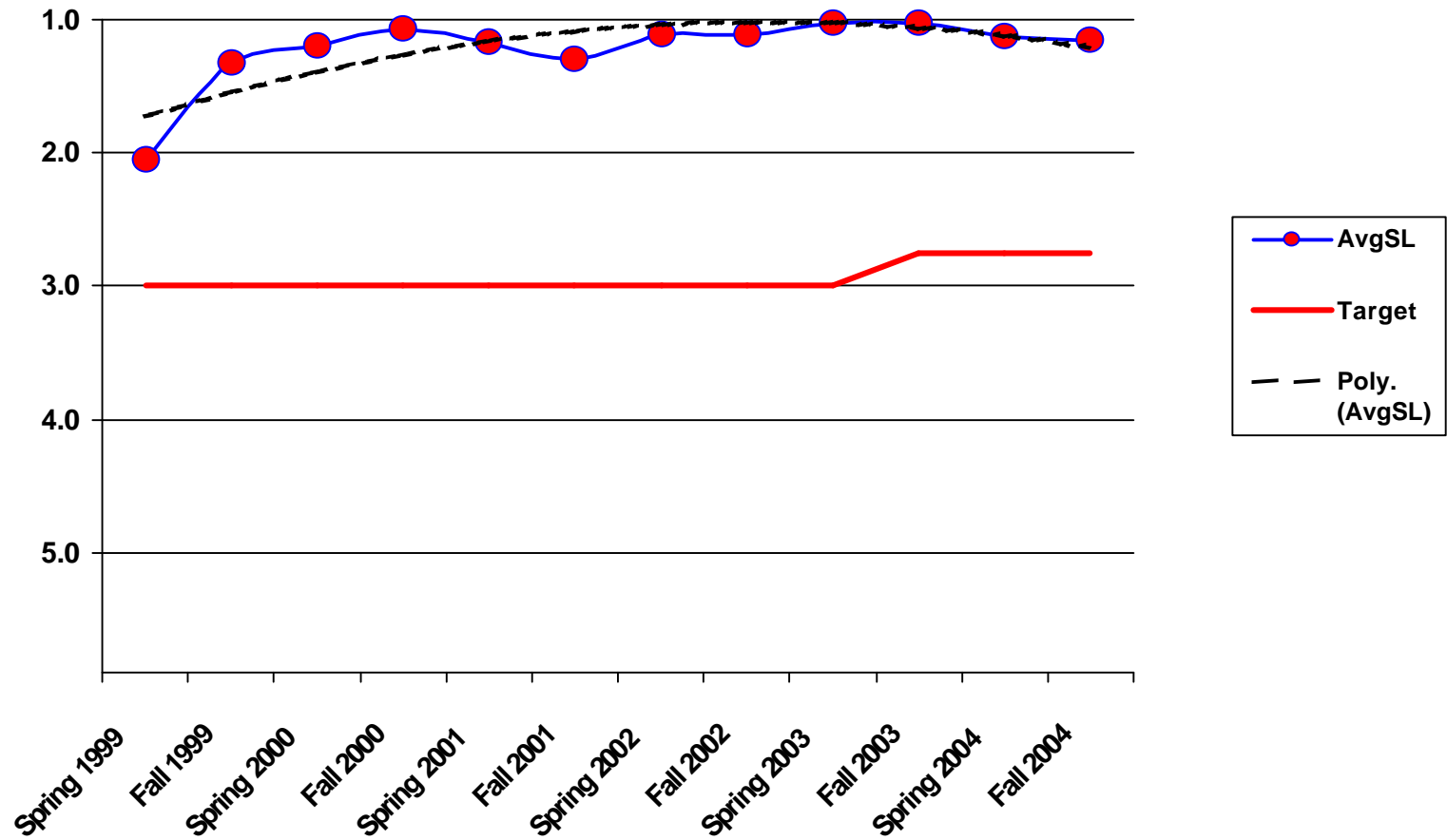


# 1A3 - Shoulder Maintenance North Central Region

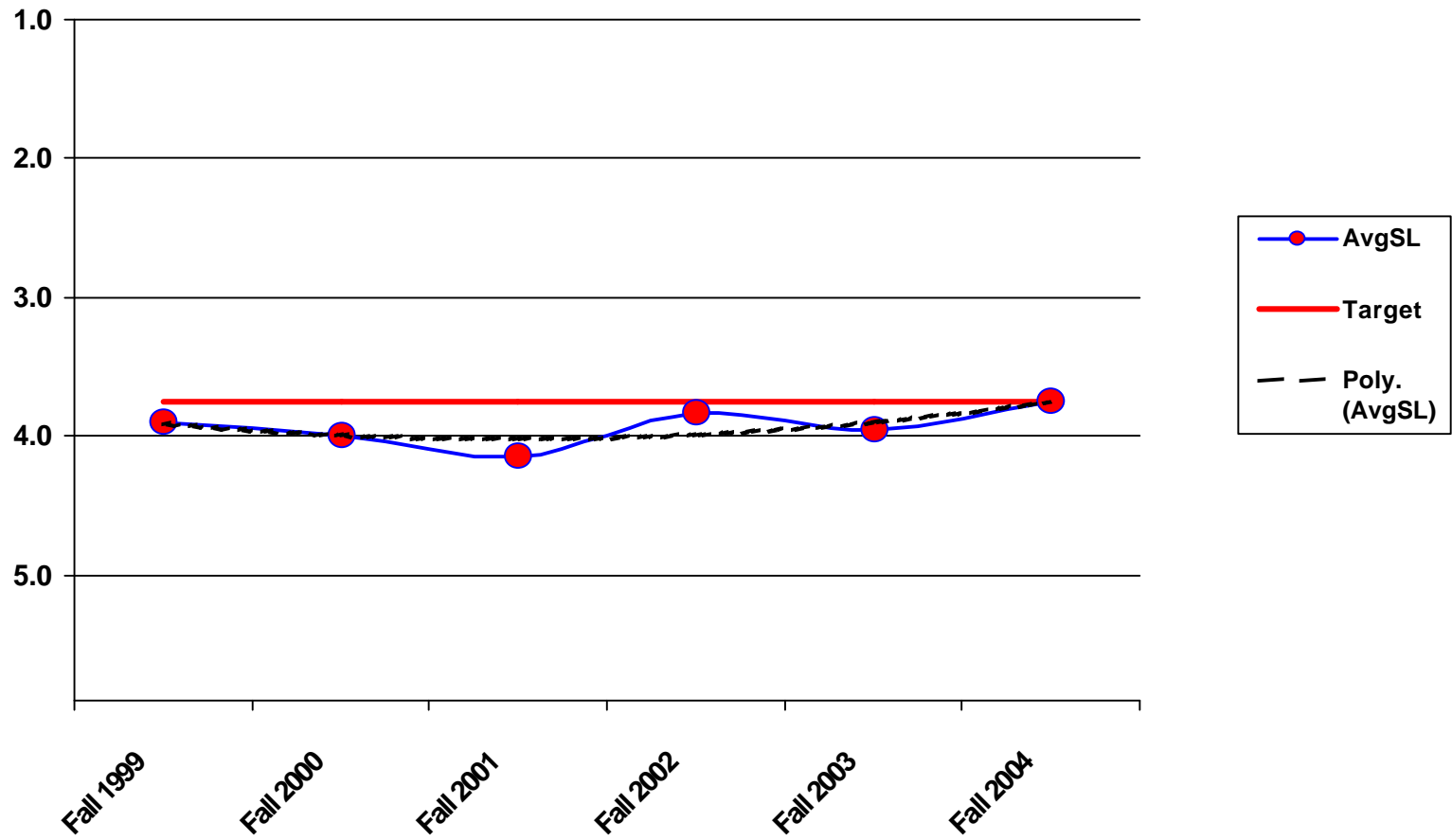




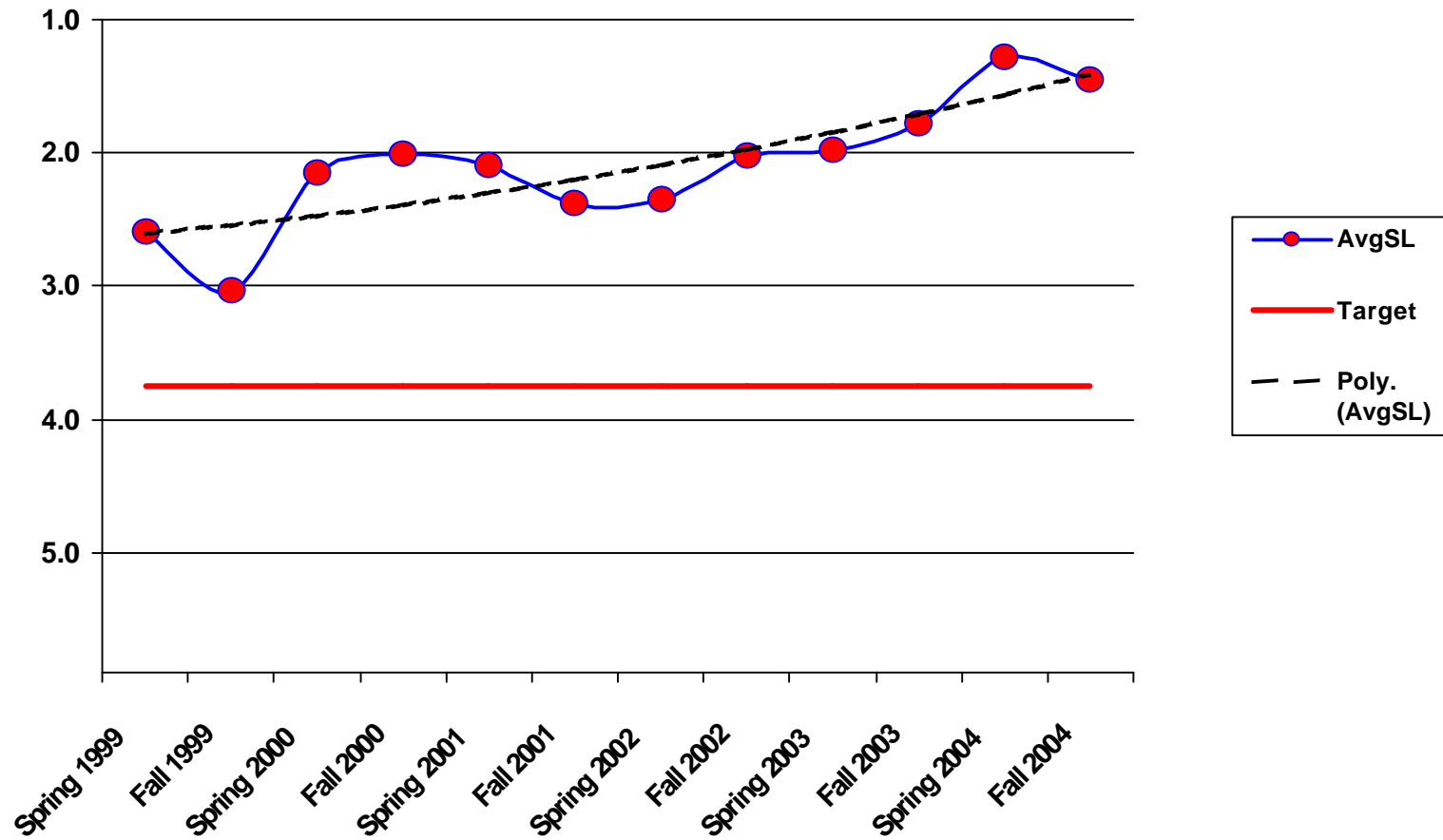
1A4 - Sweeping and Cleaning  
North Central Region



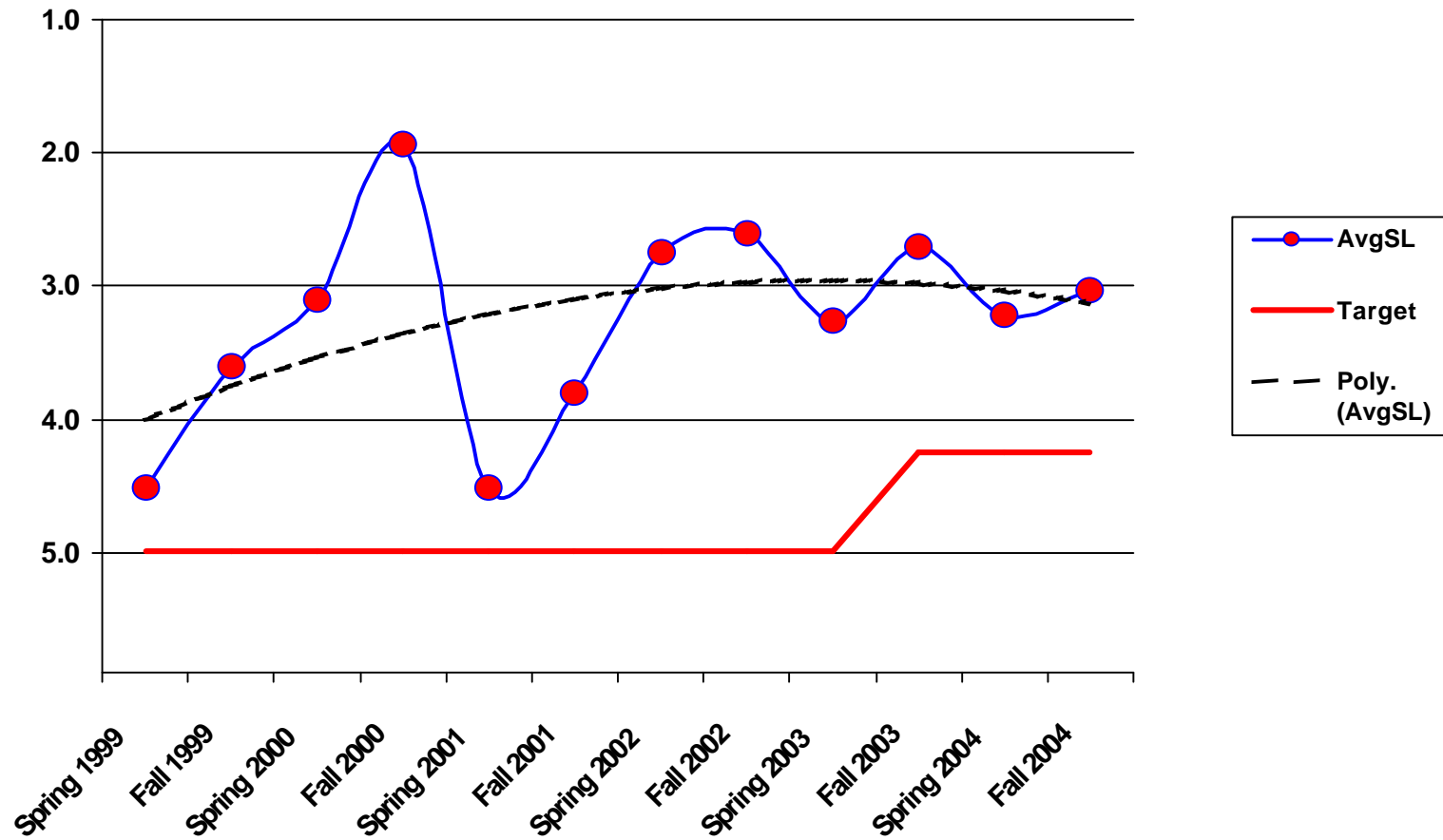
**1B1 - Safety Patrol**  
**North Central Region**



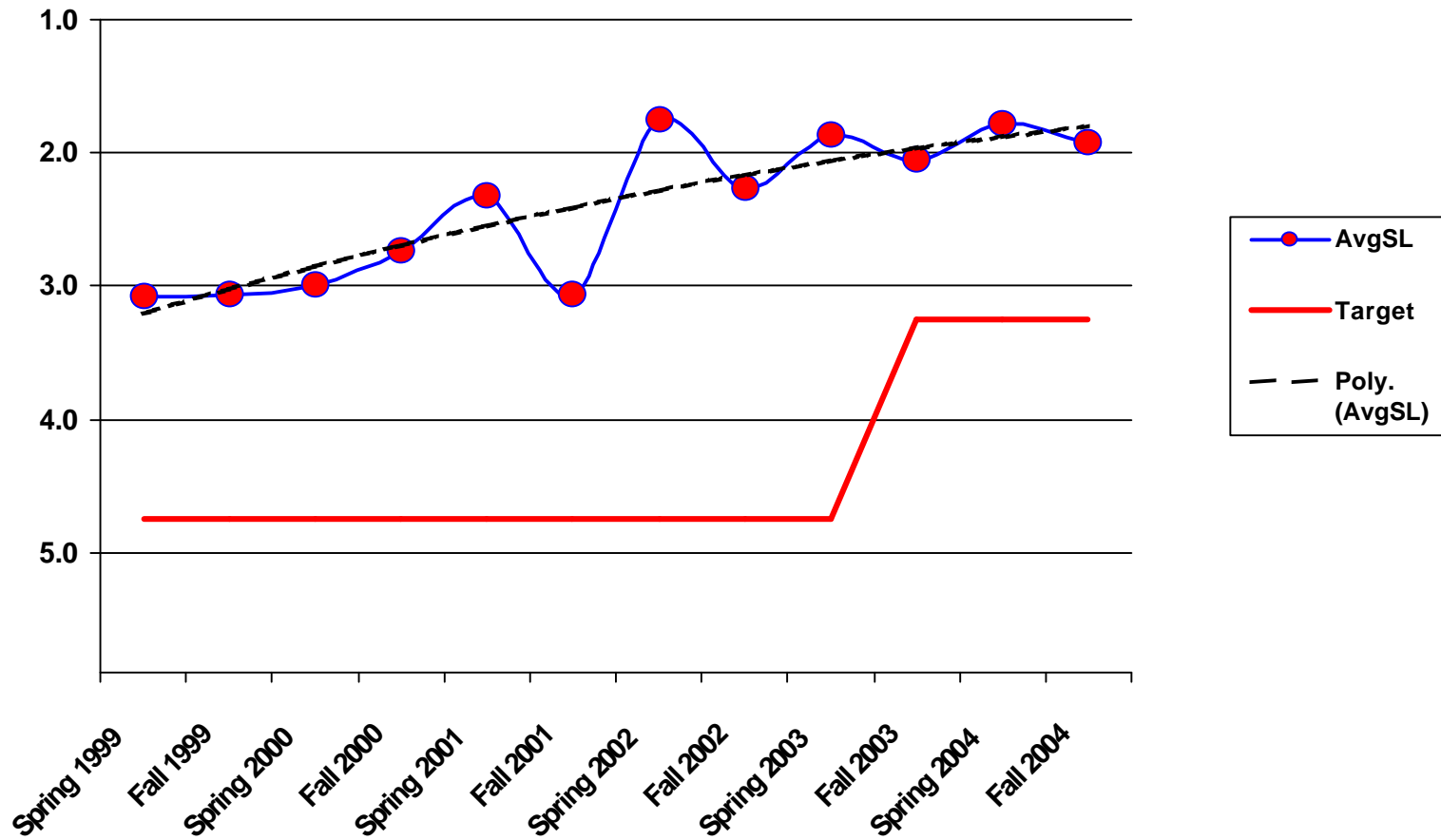
2A1 - Maintain Ditches  
North Central Region



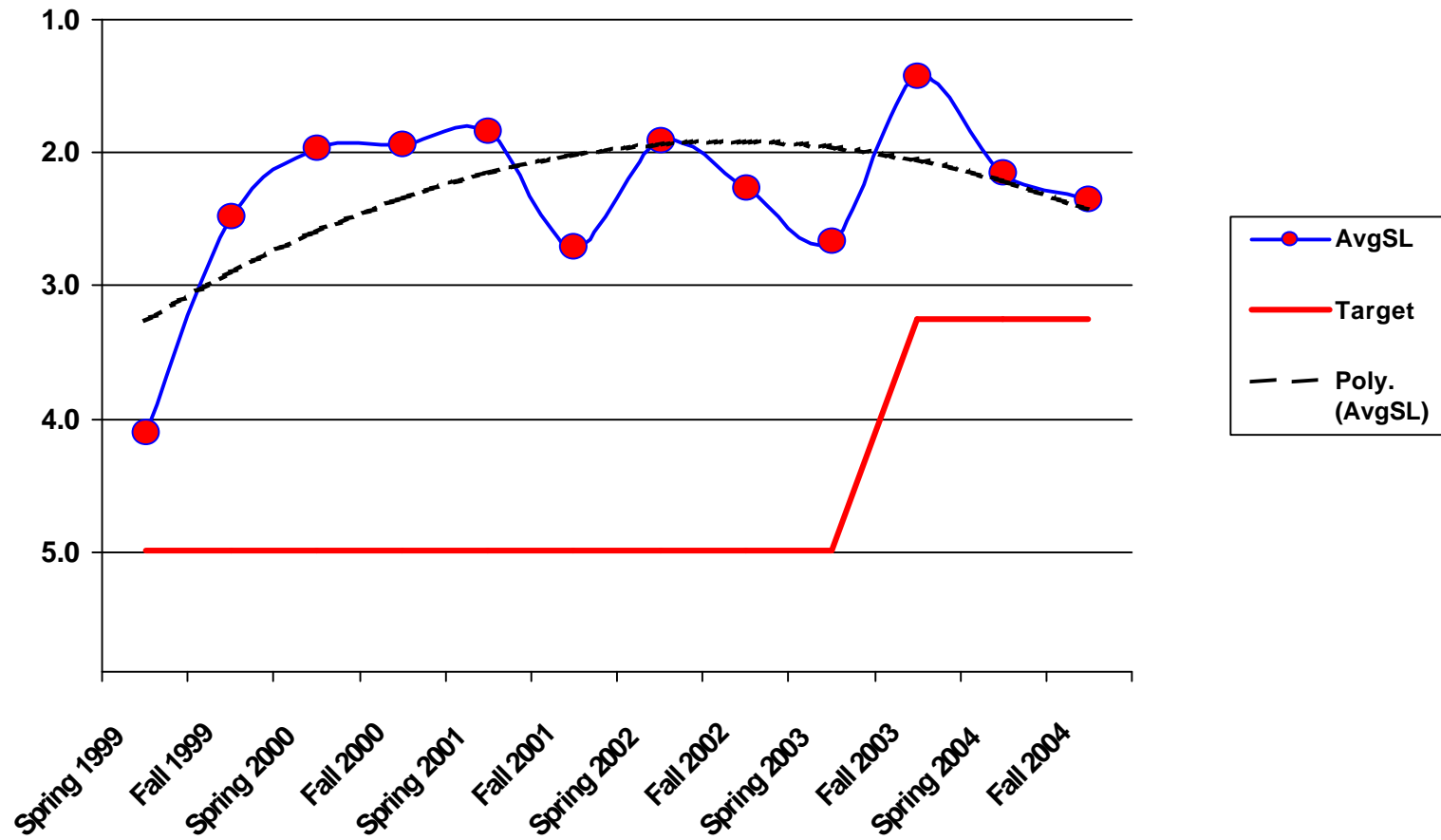
2A2 - Maintain Culverts  
North Central Region



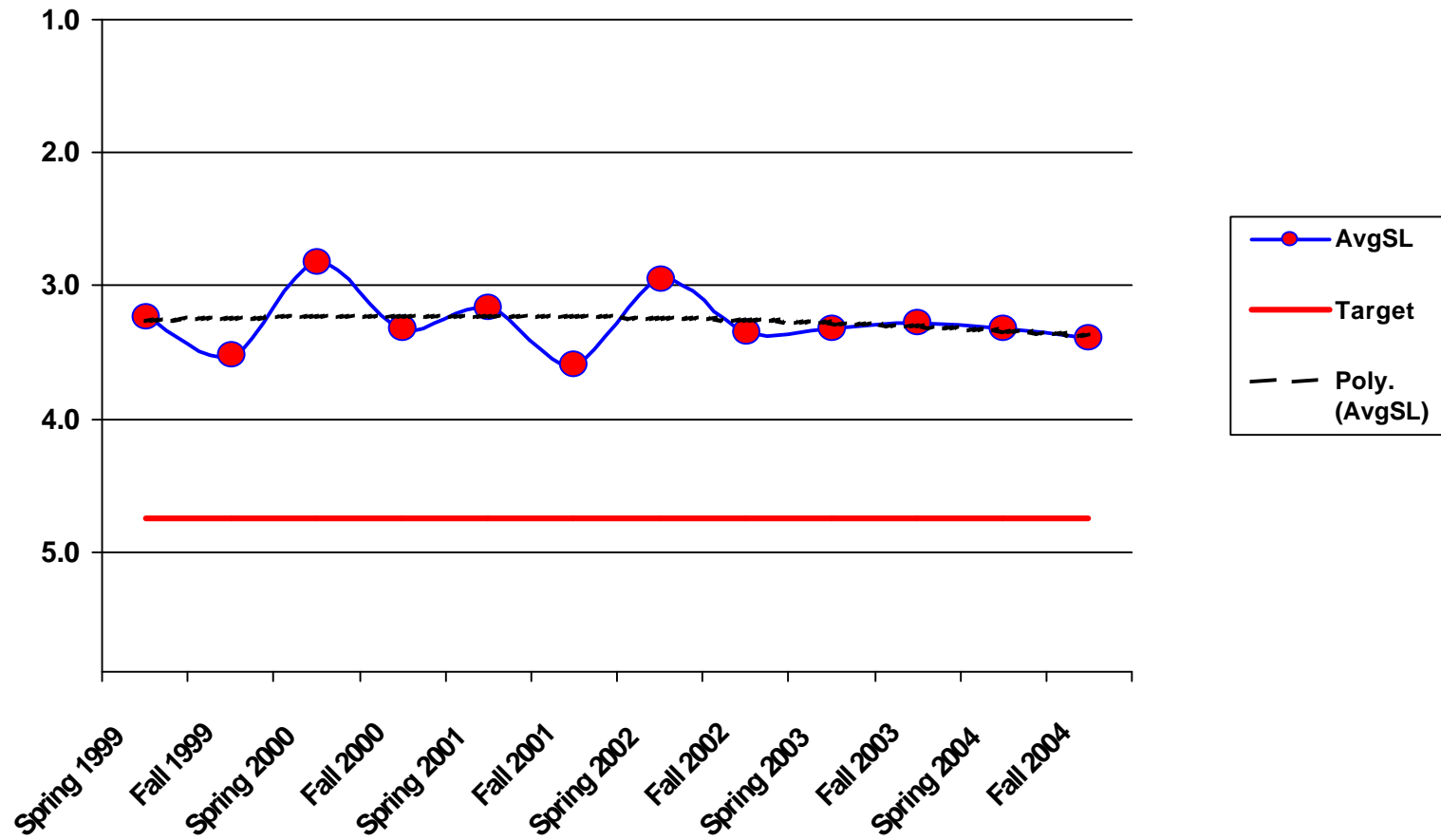
2A3 - Maintain Catch Basins and Inlets  
North Central Region



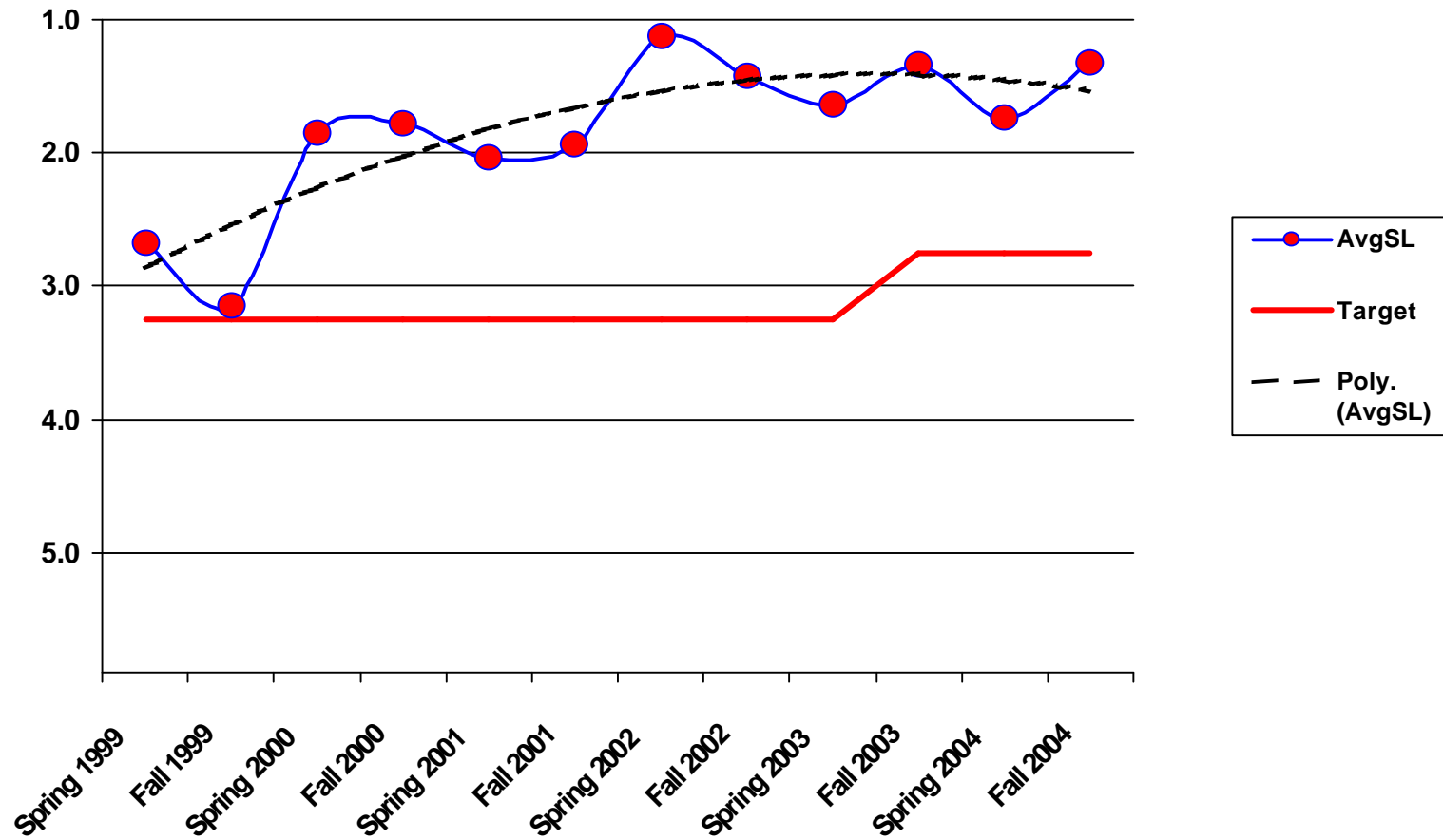
2A5 - Slope Repair  
North Central Region



3A1 - Litter Pickup  
North Central Region

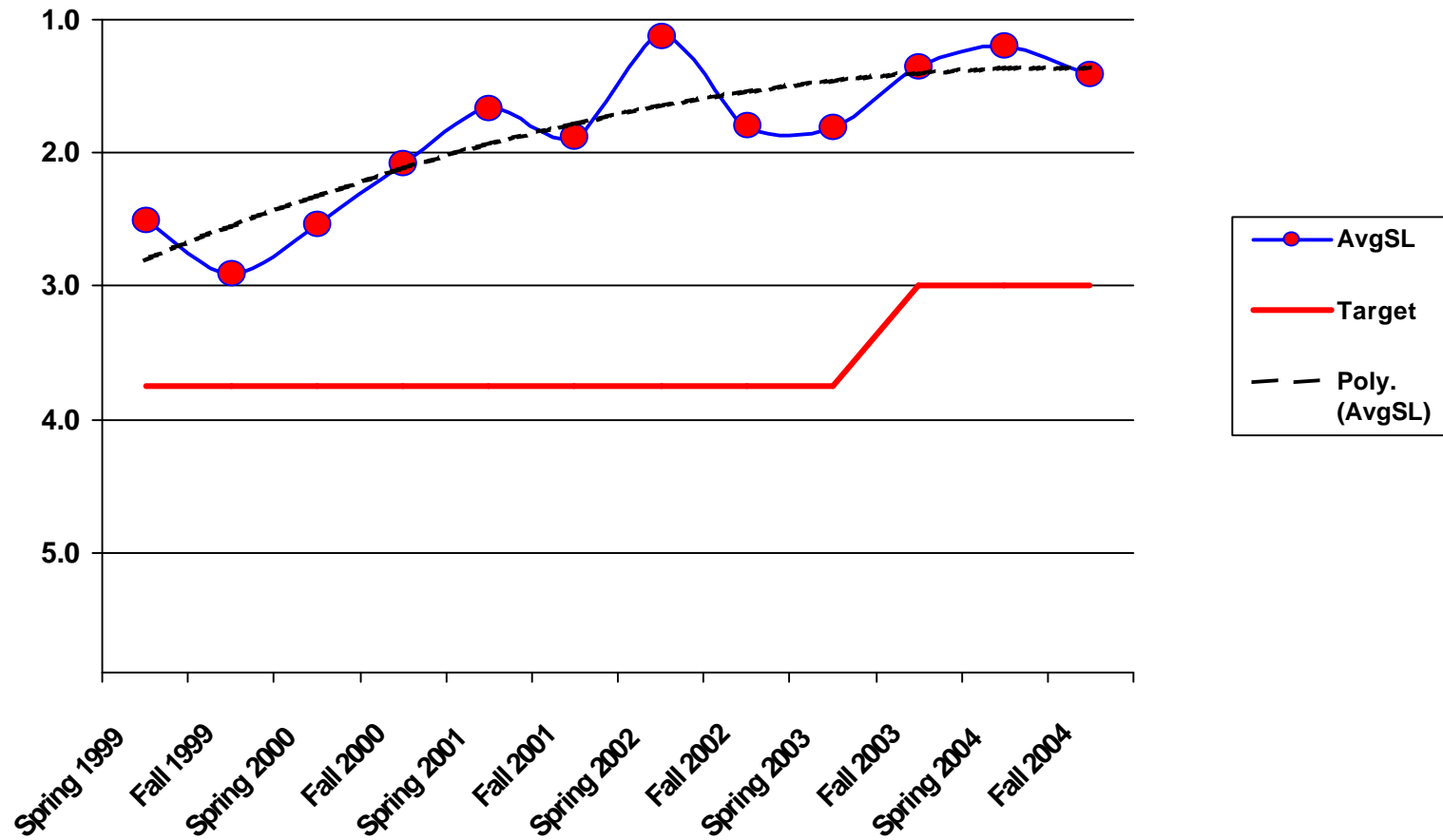


### 3A2 - Noxious Weed Control North Central Region

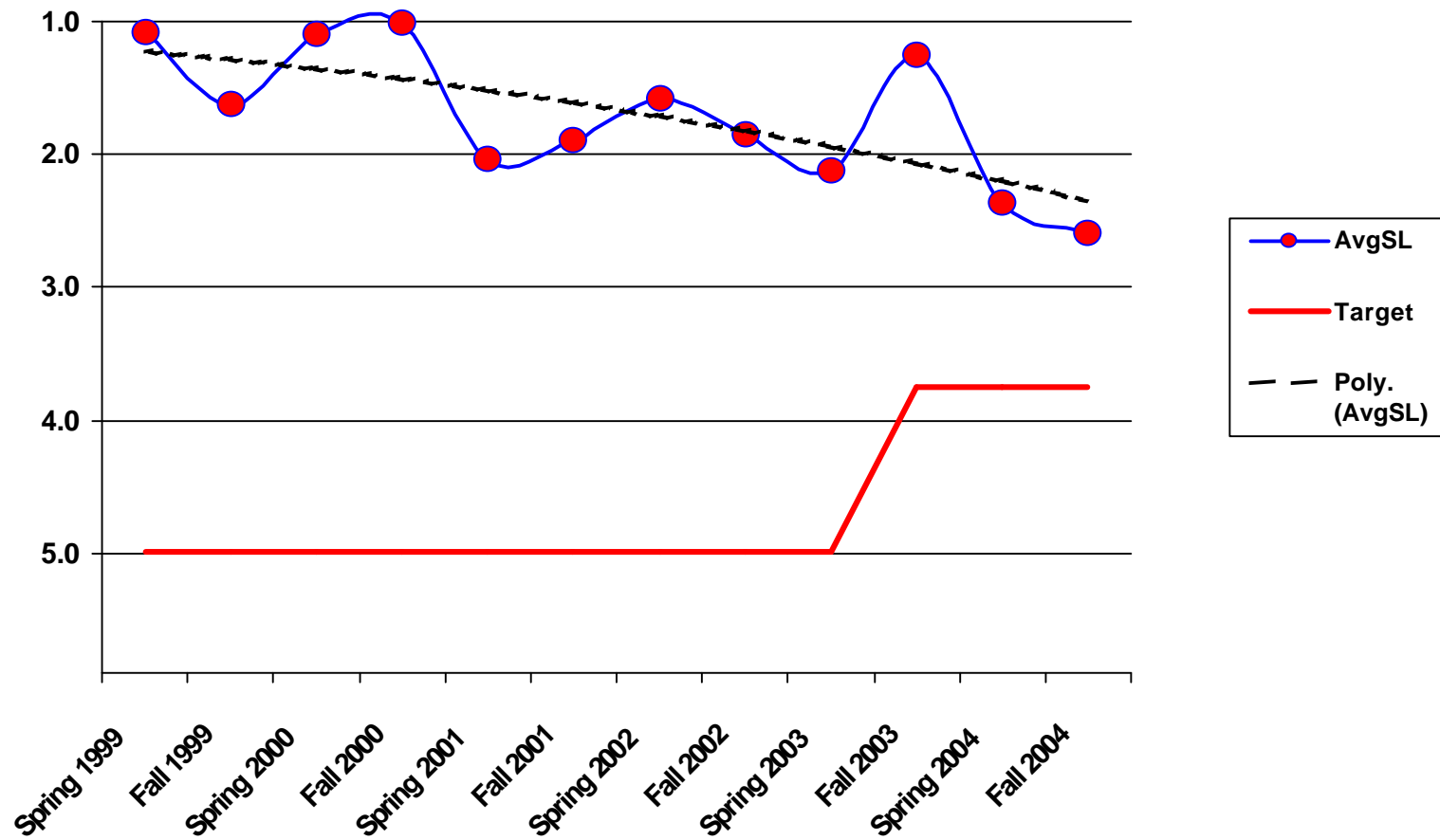




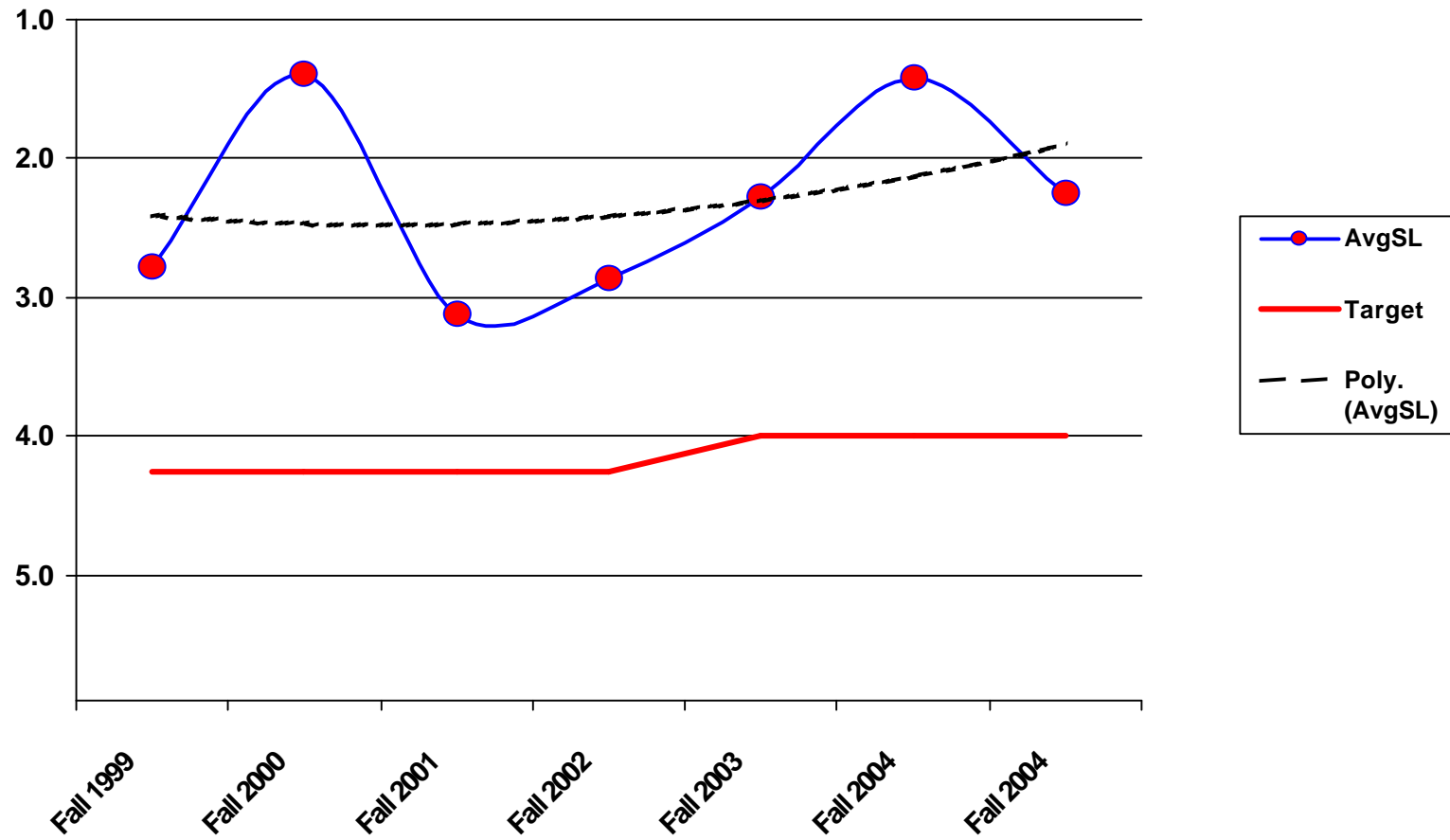
### 3A3 - Nuisance Vegetation Control North Central Region



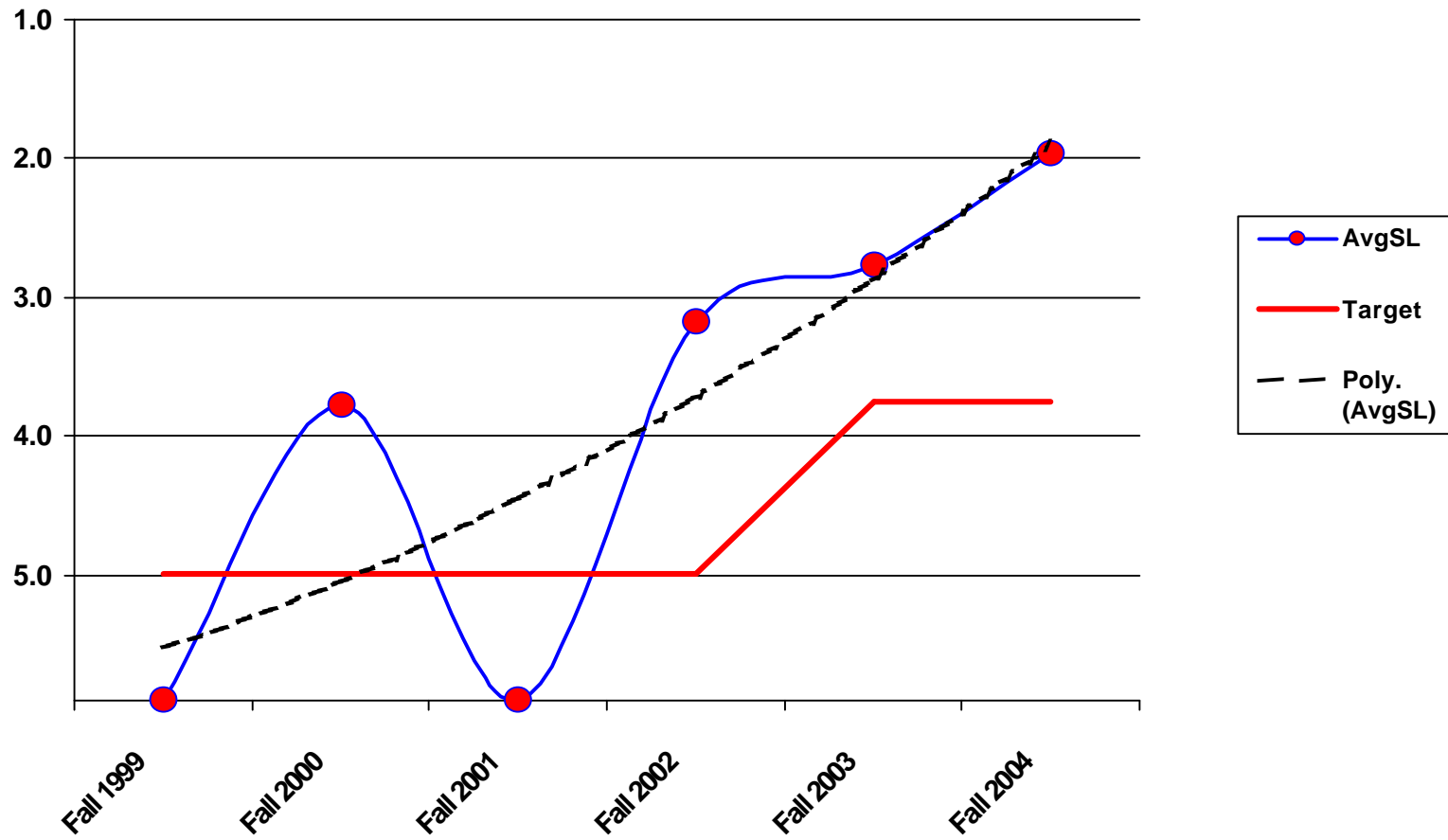
### 3A4 - Control of Vegetation Obstructions North Central Region



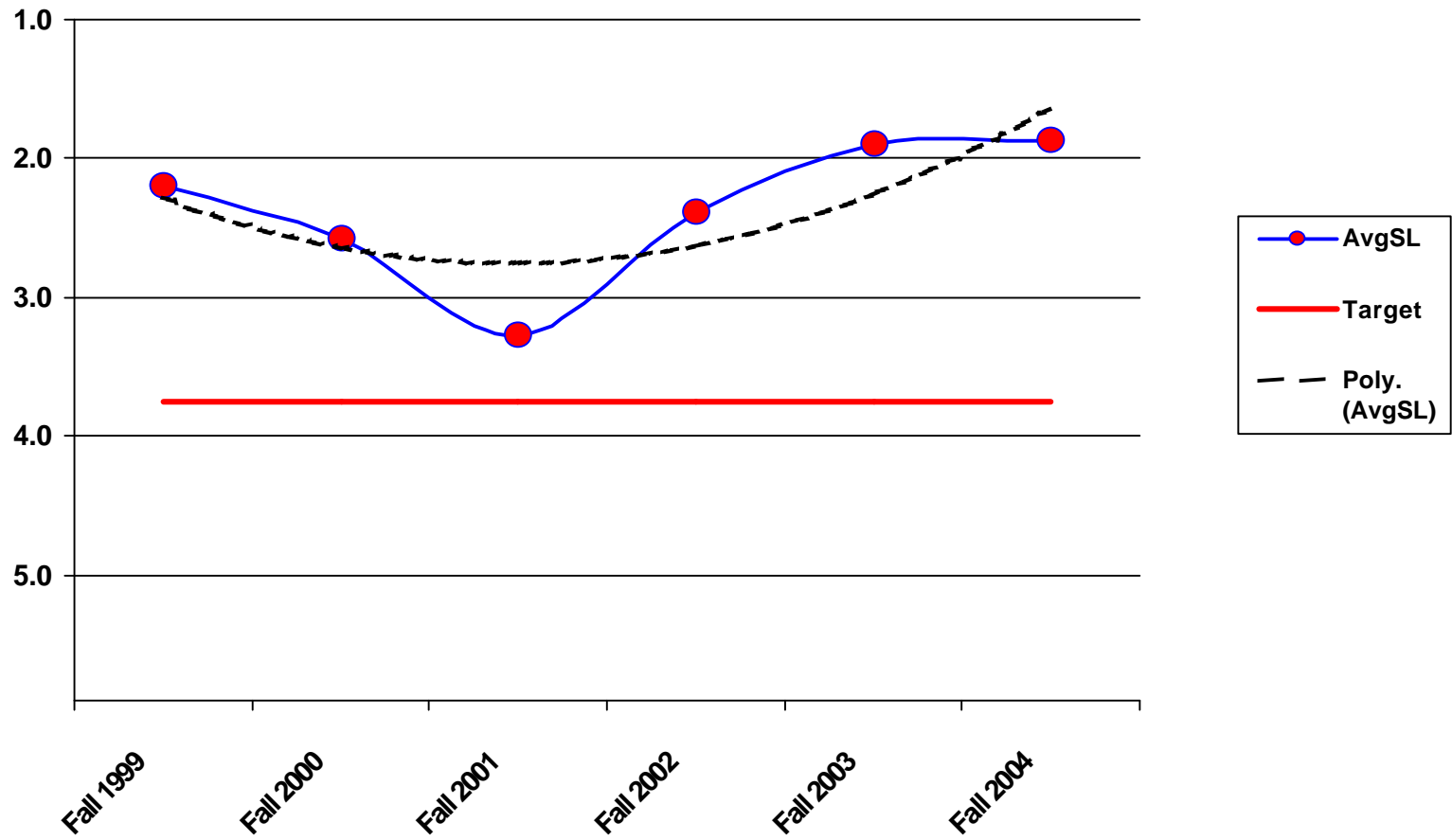
4A1 - Bridge Deck Repair  
North Central Region



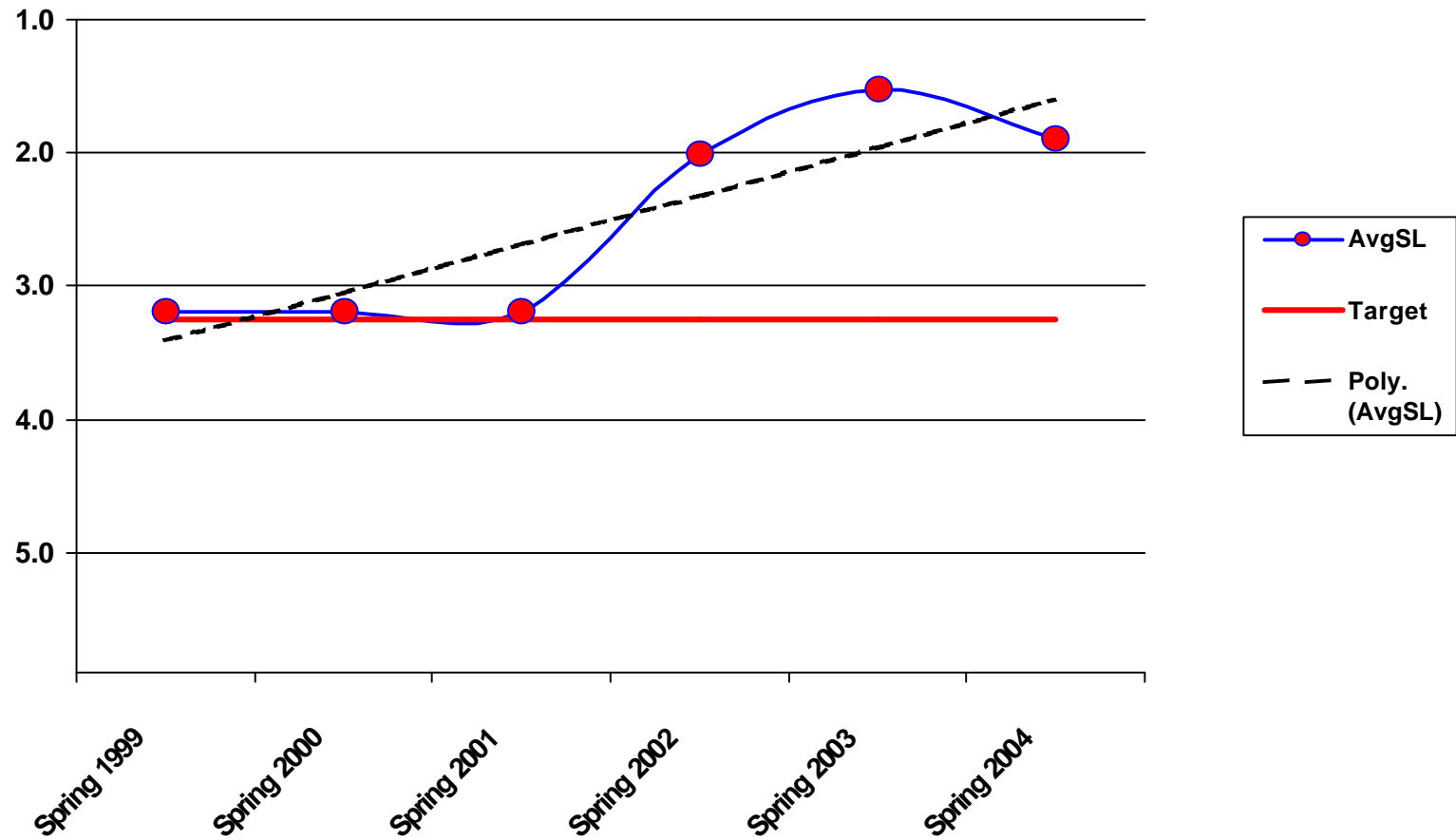
4A2 - Structural Bridge Repair  
North Central Region



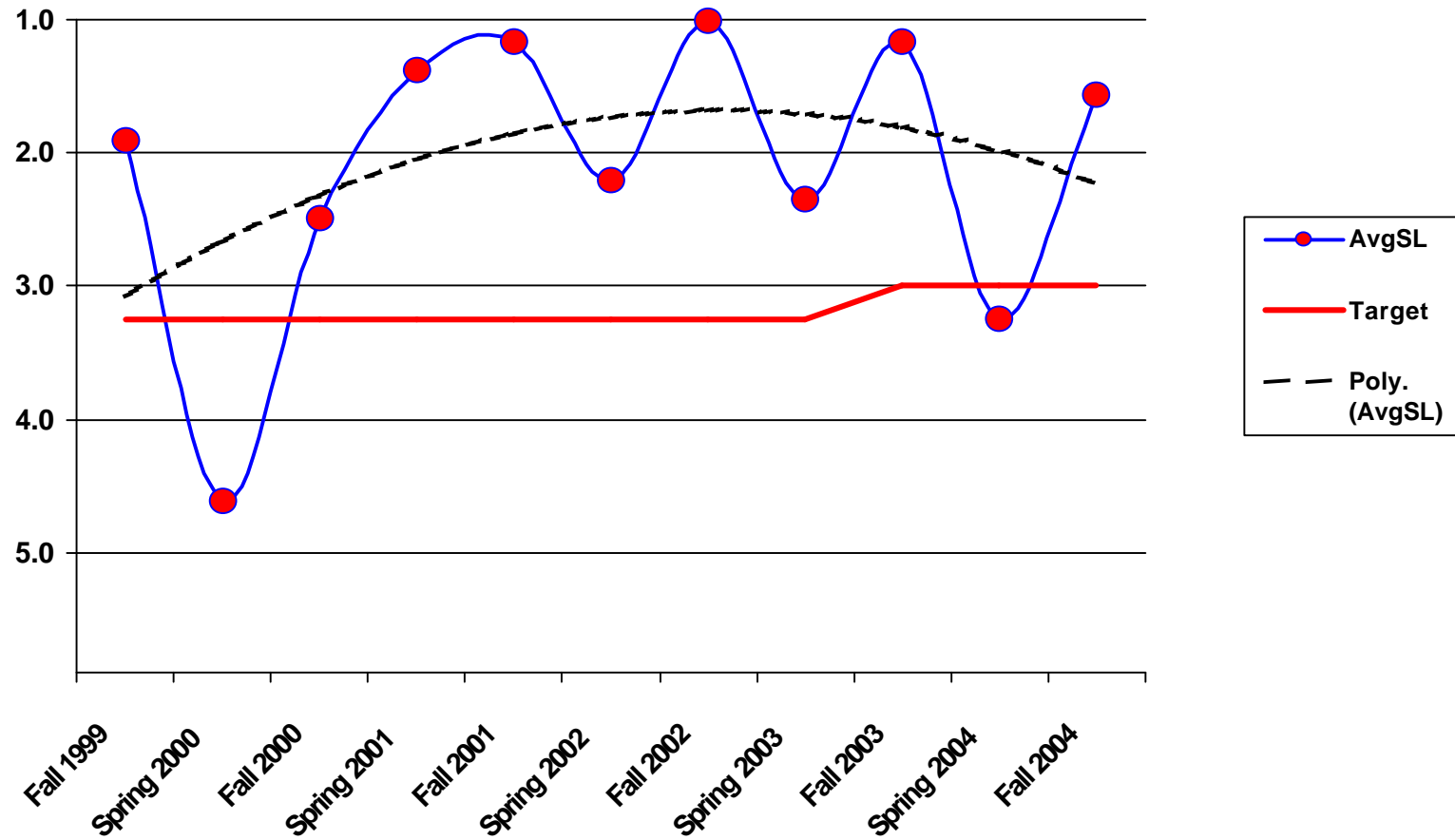
4A3 - Bridge Cleaning  
North Central Region



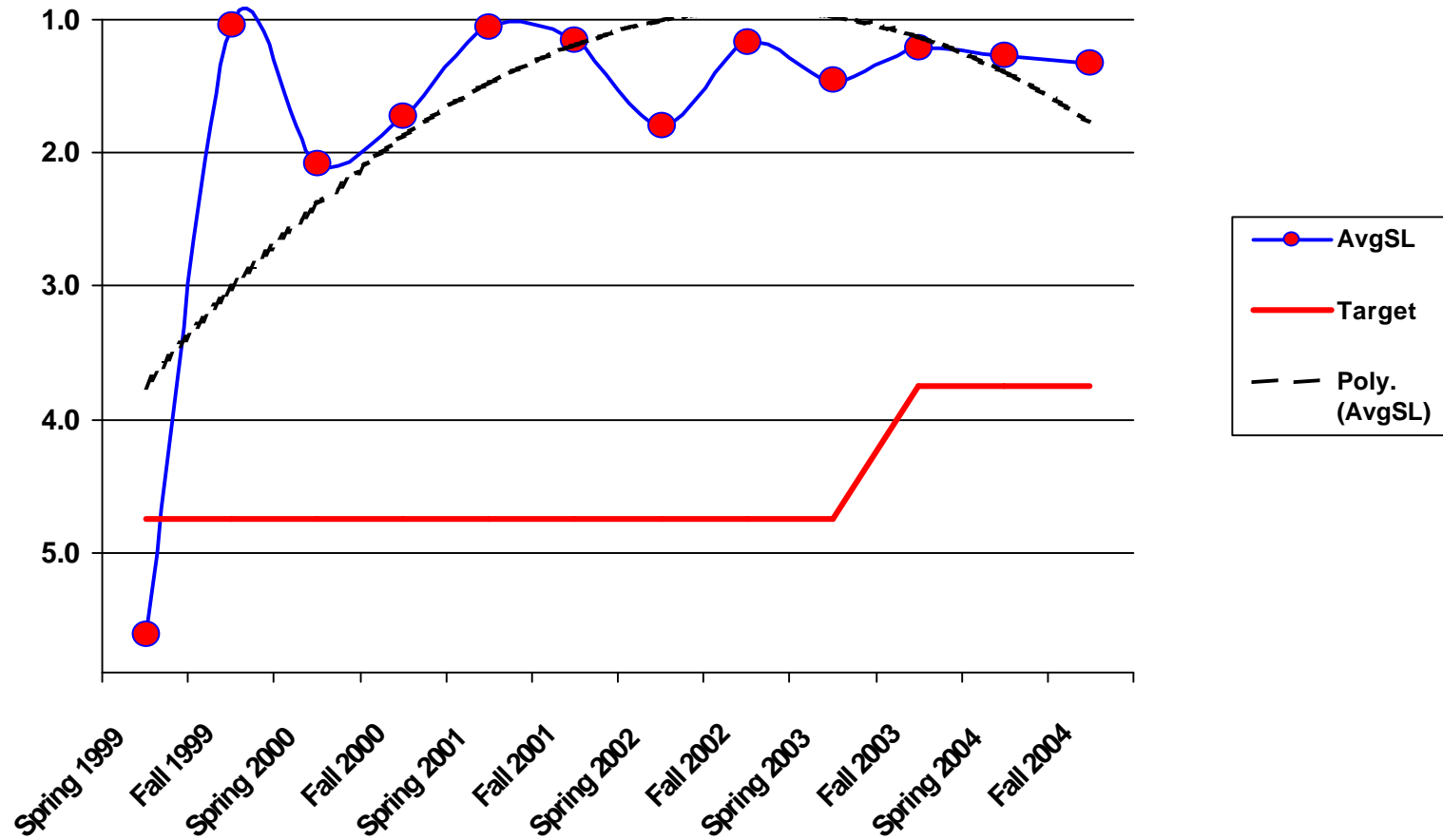
# 5B1 - Snow and Ice Control Operations North Central Region



6A1 - Pavement Striping Maintenance  
North Central Region

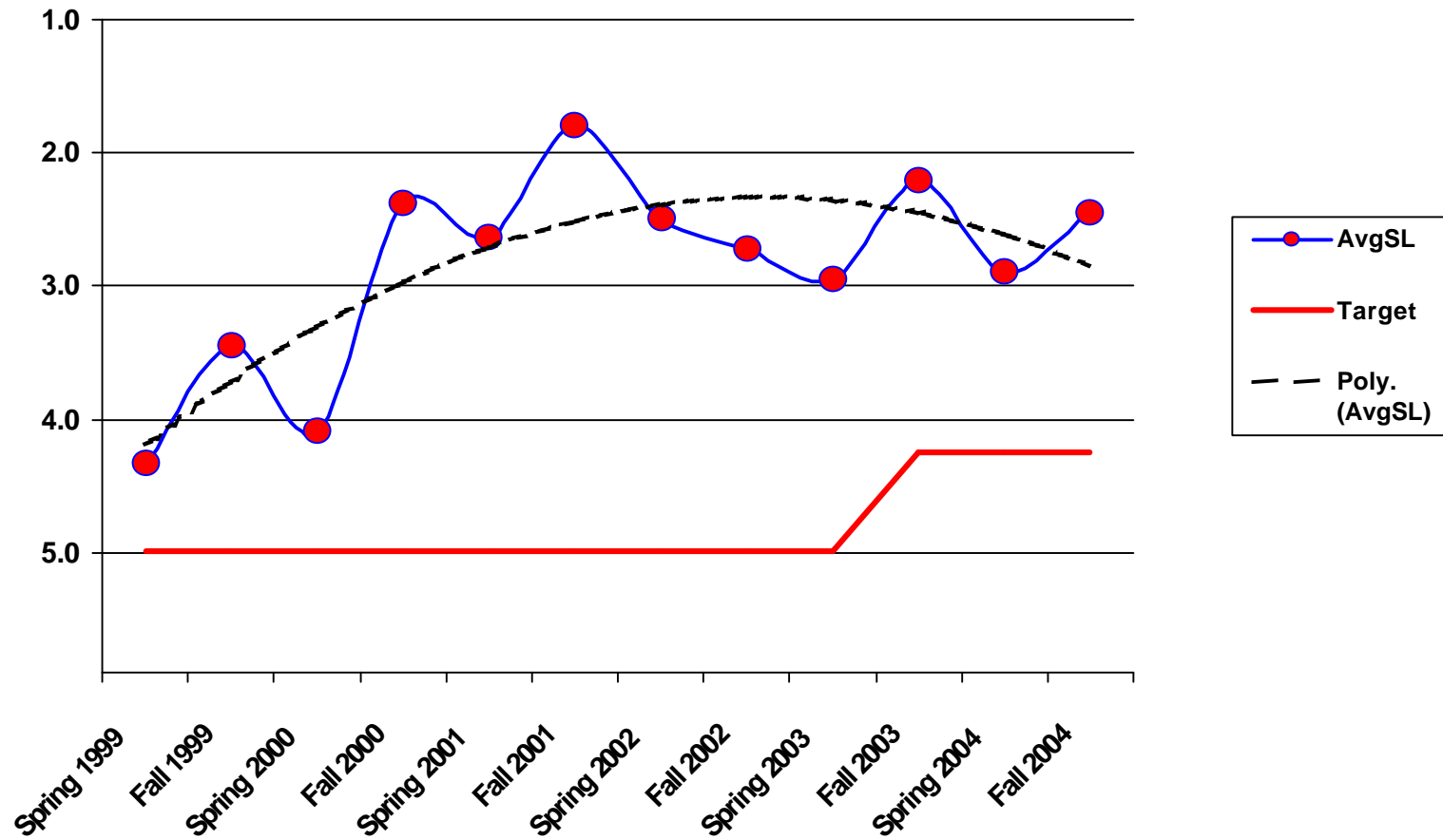


6A2 - Raised/Depressed Pavement Marker Maintenance  
North Central Region

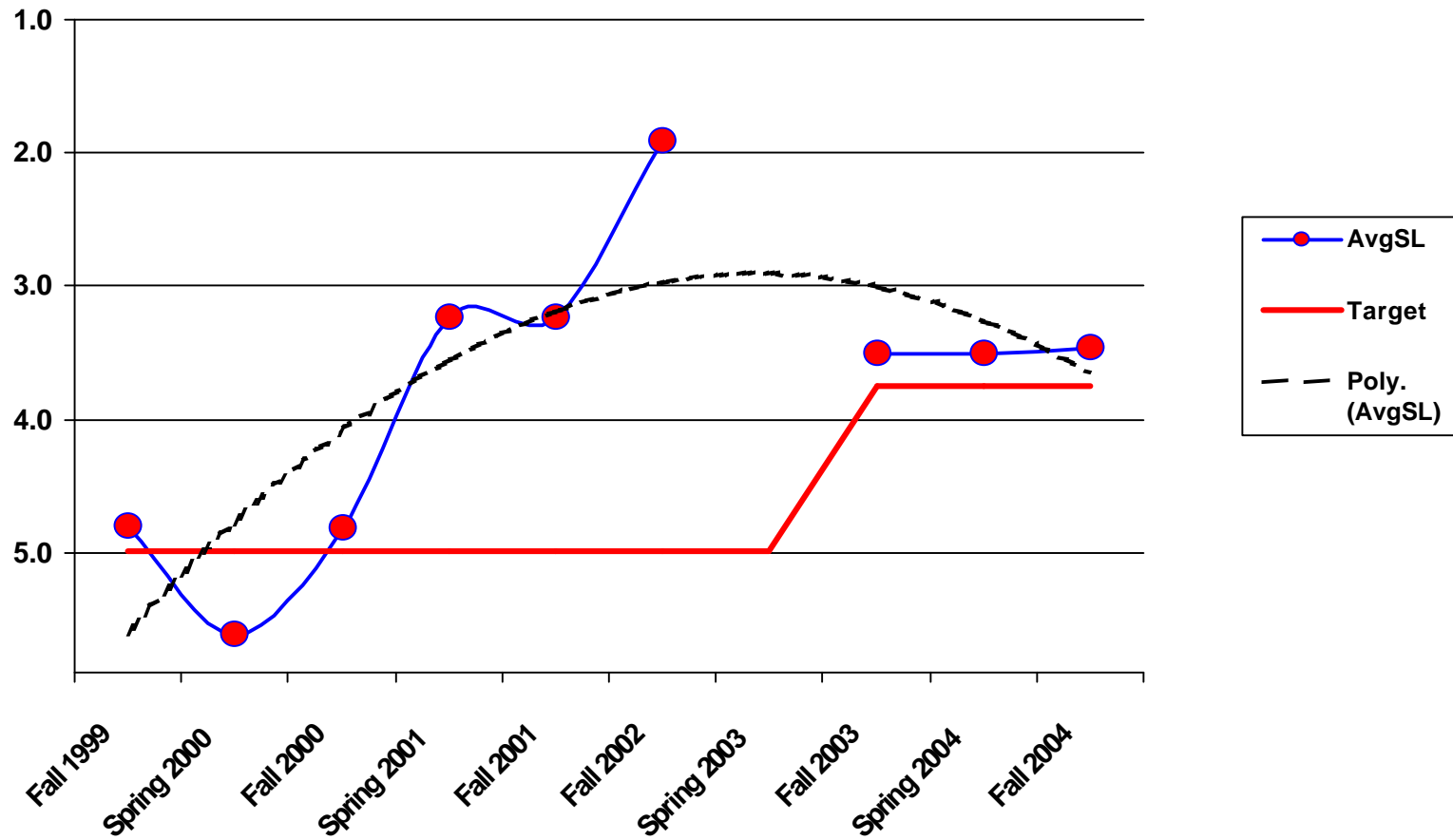




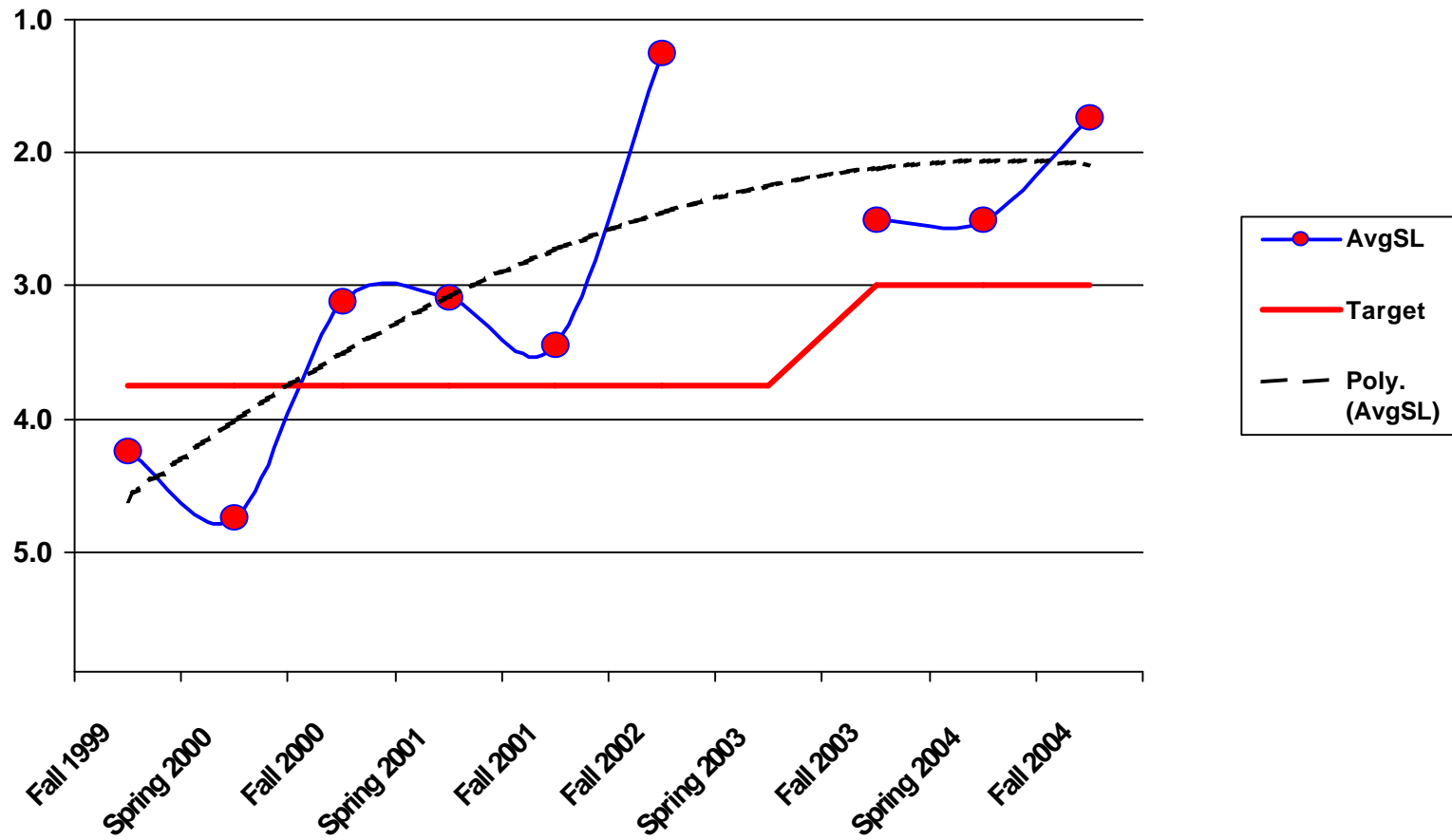
# 6A3 - Pavement Marking Maintenance North Central Region



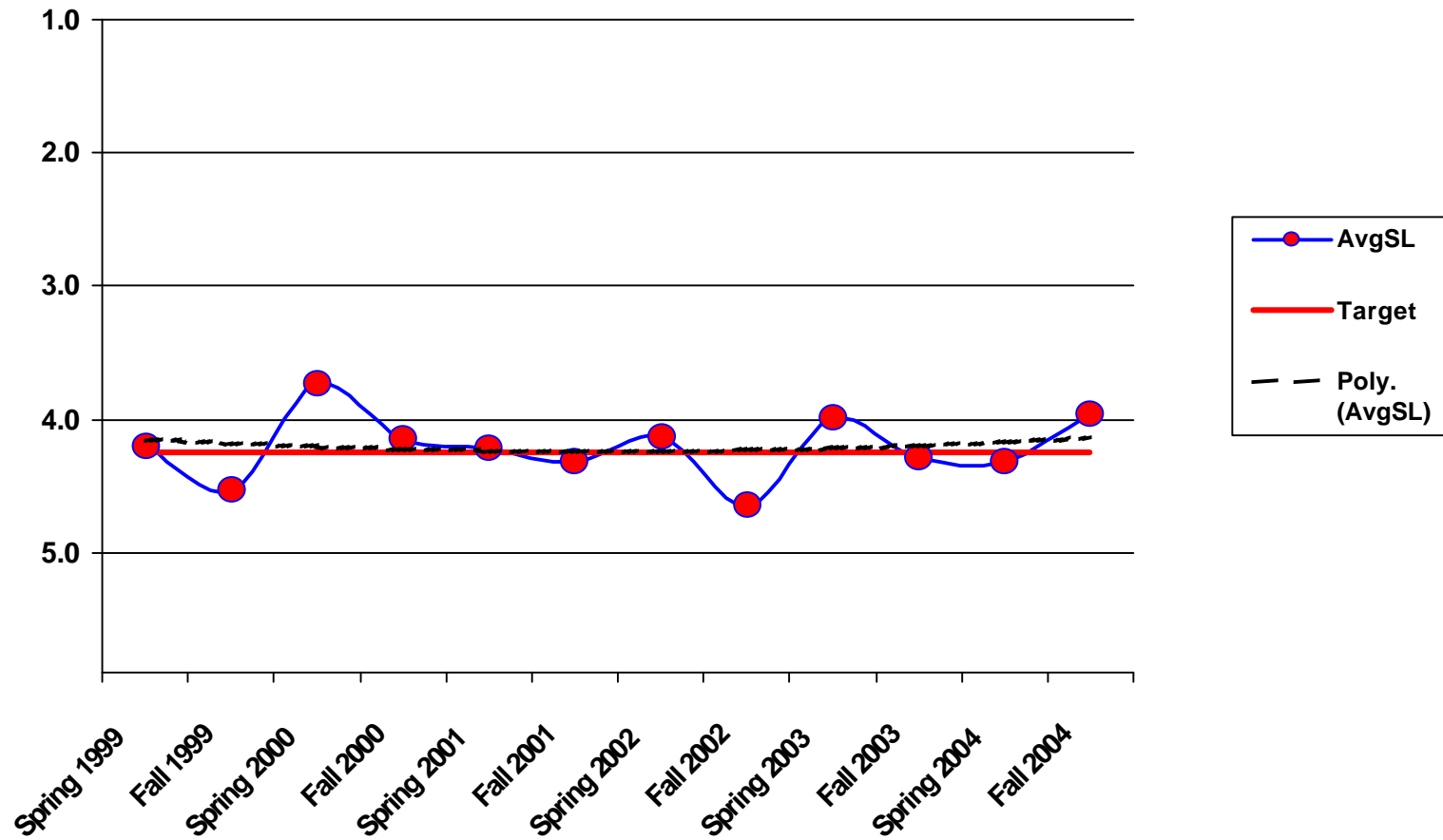
6A4 - Regulatory Sign Maintenance  
North Central Region



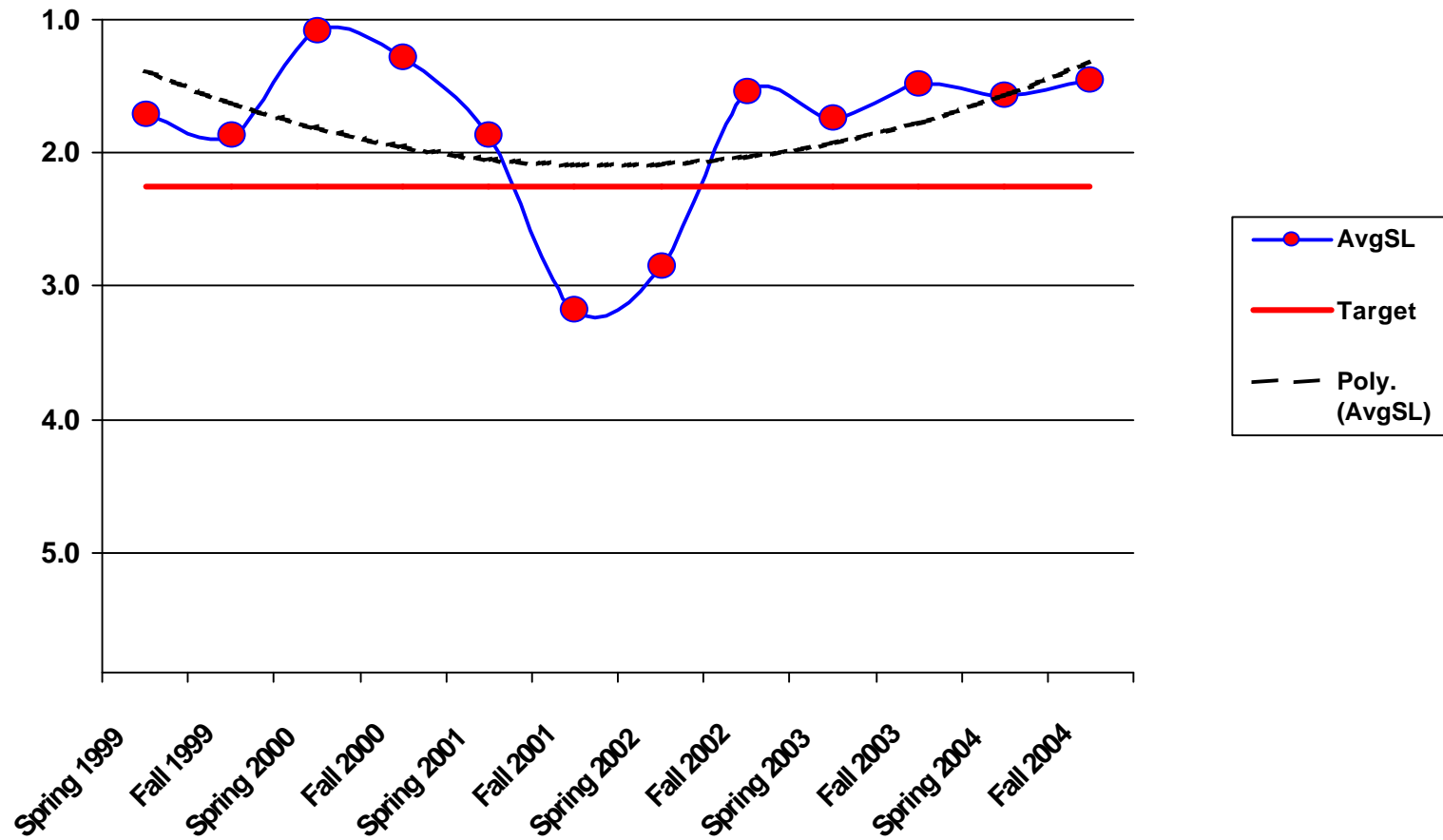
6A5 - Guide Sign Maintenance  
North Central Region



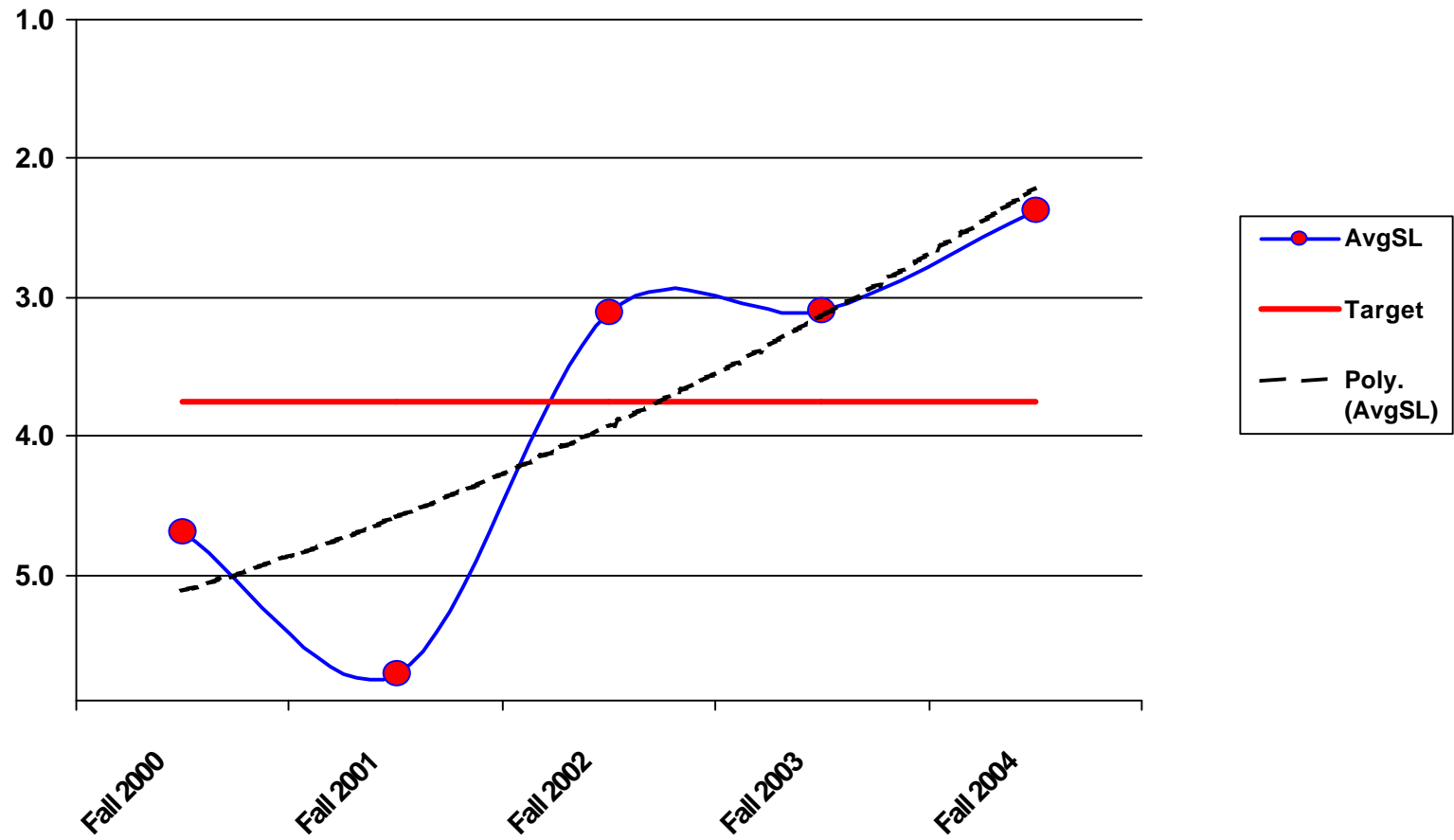
6A6 - Guidepost Maintenance  
Northwest Region



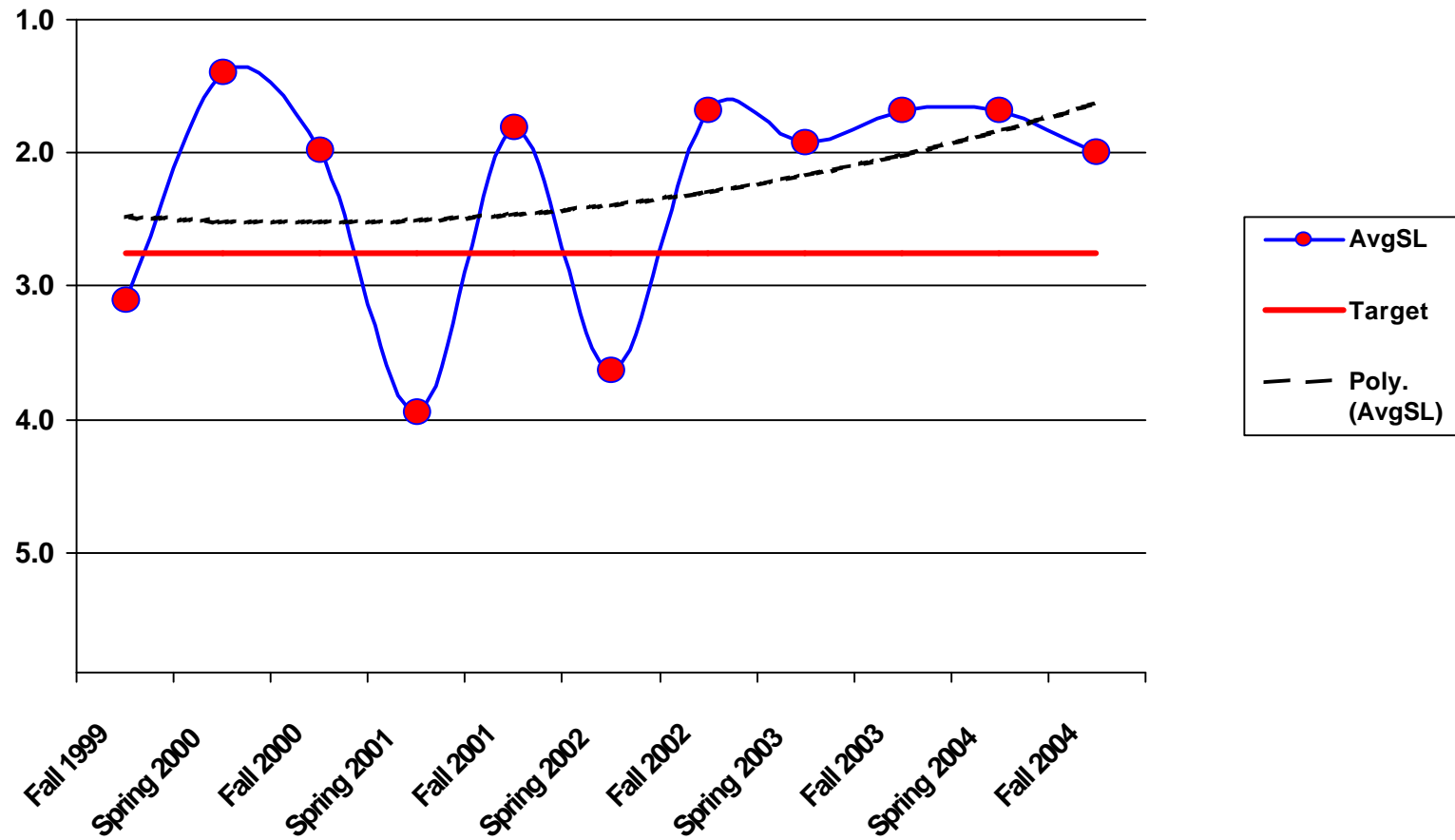
6A7 - Guardrail Maintenance  
North Central Region



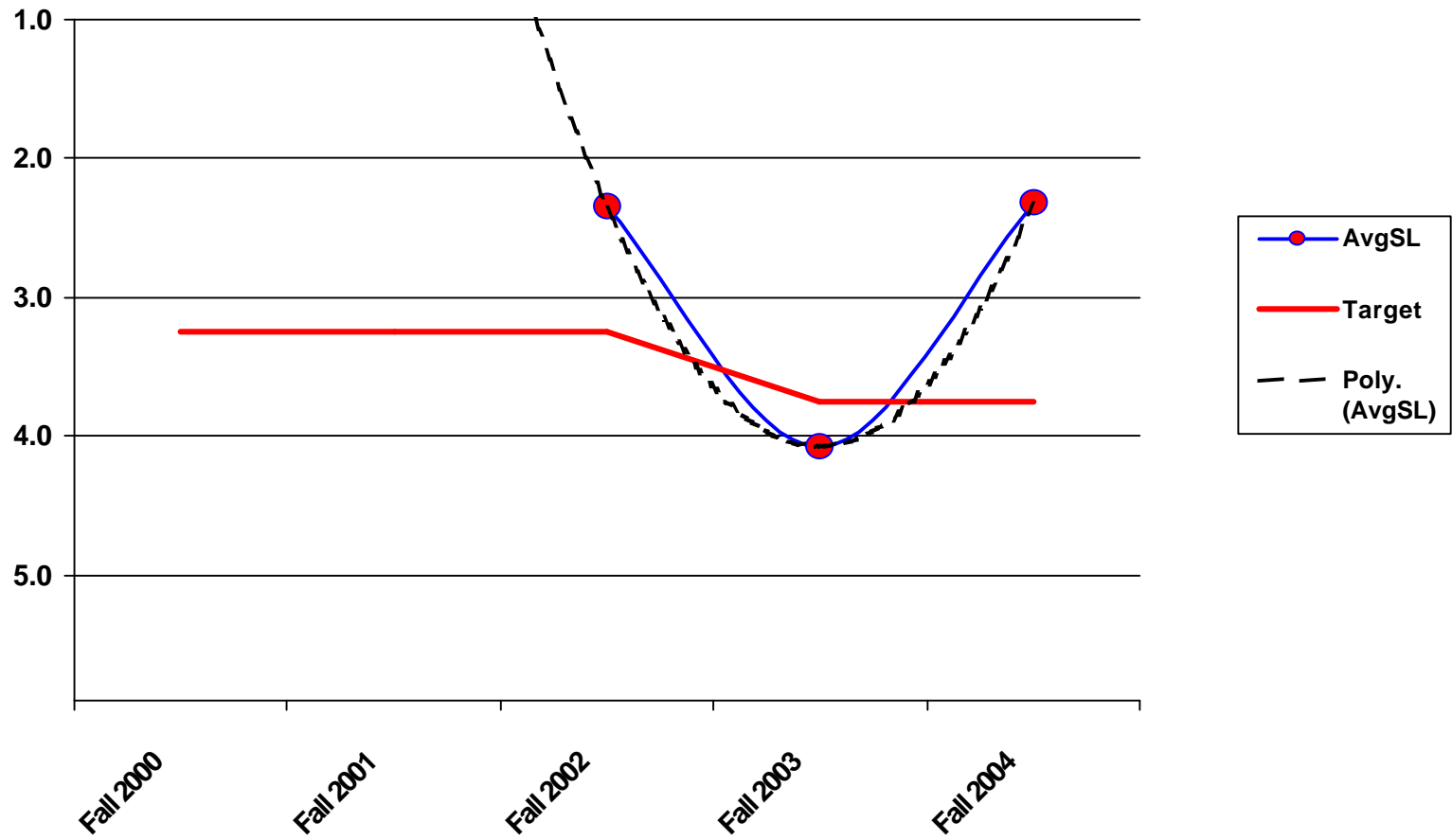
**6B1 - Traffic Signal Systems**  
**North Central Region**



# 6B2 - Highway Lighting Systems North Central Region



6B3 - Intelligent Traffic Systems  
North Central Region





# 7B1 - Rest Area Operations North Central Region

